



SUPERSERVER[®] E300-12C



USER'S MANUAL

Revision 1.0

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Manual Revision 1.0

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Preface

About this Manual

This manual is written for professional system integrators and PC technicians. It provides information for the installation and use of the server. Installation and maintenance should be performed by experienced technicians only.

Please refer to the E300-12C server specifications page on our website for updates on supported memory, processors and operating systems (<http://www.supermicro.com>).

Notes

For your system to work properly, please follow the links below to download all necessary drivers/utilities and the user's manual for your server.

- Supermicro product manuals: <http://www.supermicro.com/support/manuals/>
- Product drivers and utilities: <https://www.supermicro.com/wdl/driver>
- Product safety info: http://www.supermicro.com/about/policies/safety_information.cfm

If you have any questions, please contact our support team at:
support@supermicro.com

This manual may be periodically updated without notice. Please check the Supermicro website for possible updates to the manual revision level.

Secure Data Deletion

A secure data deletion tool designed to fully erase all data from storage devices can be found on our website: https://www.supermicro.com/about/policies/disclaimer.cfm?url=/wdl/utility/Lot9_Secure_Data_Deletion_Utility/

Warnings

Special attention should be given to the following symbols used in this manual.



Warning! Indicates important information given to prevent equipment/property damage or personal injury.



Warning! Indicates high voltage may be encountered when performing a procedure.

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Appendix A Standardized Warning Statements for AC Systems**Appendix B System Specifications**

Contacting Supermicro

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Chapter 1

Introduction

1.1 Overview

This chapter provides a brief outline of the functions and features of the SuperServer E300-12C. It is based on the X12SCV-LVDS motherboard and the CSE-E300 chassis.

The following provides an overview of the specifications and capabilities.

System Overview		
Motherboard: X12SCV-LVDS Chassis: CSE-E300	Processor Support	65W Intel®10th Generation Core i9/i7/i5/i3 series, Pentium®, Celeron®, and Xeon® W-1200 series
	Memory	2 DIMM slots support up to 64GB of DDR4 Non-ECC/Non-ECC SO-DDR4 with speeds up to 2933MHz
	Drive Support	2 fixed 2.5" hard drive bays with bracket for 9.5mm thickness HDD when AOC area is not occupied
	Expansion Slots	1 PCIe 3.0 x16 slot 1 M.2 E key PCIe 3.0 x1 supports 2230 Wi-fi module 1 M.2 M key PCIe 3.0 x4 supports 2242/2280 storage
	I/O Ports	2 LAN RJ45 Gb Ethernet ports 4 USB 3.2 ports (type A) 1 DisplayPort 2 HDMI 2.0 ports Line Out/Mic In ports 2 SATA 3.0 ports 1 TPM 2.0 header and chip
	System Cooling	2 4cm cooling fans 1 fan for add-on card area Active CPU heatsink for 1U system
	Power	1 external 180W DC power adapter
	Form Factor	1U; (WxHxD) 10 x 1.7 x 8.9in. (254 x 43 x 226mm)

Note: The Quick Reference Guide can be found on the product page for E300-12C.

Note: The following safety agency or regulatory models associated with the E300-12C have been certified as compliant with UL or CSA: E300-18, E300-A18X12.

1.2 System Features

The following views of the system display the main features. Refer to [Appendix B](#) for additional specifications.

Front View



Figure 1-1. Front View

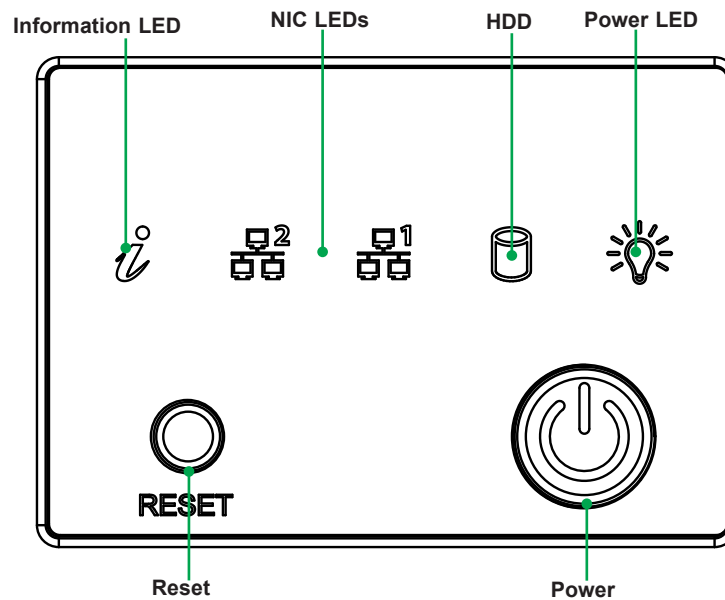


Figure 1-2. Control Panel

Control Panel

Control Panel Features	
Feature	Description
Information LED	See table below for details.
NIC2 LED	Indicates network activity on LAN port 2 when flashing
NIC1 LED	Indicates network activity on LAN port 1 when flashing
HDD LED	Indicates activity on a hard drive when flashing.
Power LED	Indicates power is being supplied to the system power supply. This LED should normally be illuminated when the system is operating.
Reset Button	The reset button is used to reboot the system.
Power Button	The main power button is used to apply or remove power from the power supply to the server. Turning off system power with this button removes the main power but maintains standby power. To perform many maintenance tasks, you must also unplug system before servicing.

Information LED	
Status	Description
Continuously on and red	An overheat condition has occurred. (This may be caused by cable congestion.)
Blinking red (1Hz)	Fan failure, check for an inoperative fan.
Solid blue	UID has been activated locally to locate the server in a rack environment.
Blinking blue	UID has been activated using BMC to locate the server in a rack environment.

Rear View

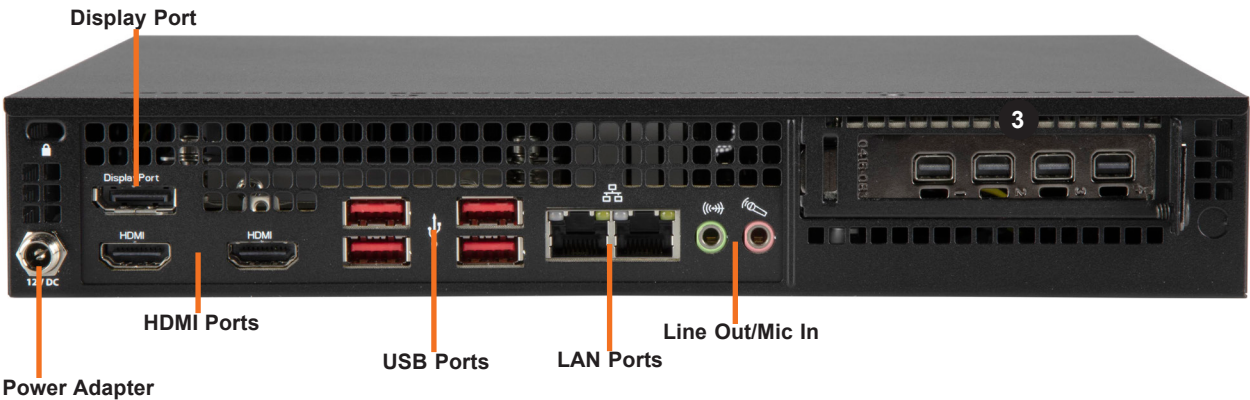


Figure 1-3. System: Rear View

System Features: Rear	
Feature	Description
Power Adapter	One DC power adapter
Display Port	One display port
HDMI Ports	Two HDMI 2.0 ports
USB	Four USB 3.2 ports, type A
LAN	Two LAN ports
Line Out/Mic In	Line out port is on the left, mic in port is on the right

Expansion Slot Locations	
Item	Description
1	PCIe 3.0 x16 slot: standard low profile

Power Supply Indicators

Power Supply Indicators		
Power Supply Condition	Green LED	Amber LED
No AC power to power supply	Off	Off
Power supply critical events causing a shutdown/failure/OCP/OVP/fan failure/OTP/UVP	Off	On
Power supply warning events when the power supply continues to operate, high temperature, over voltage, under voltage, etc.	Off	Blinking at 1Hz
AC present and only 12VSB on (PS off)	Blinking at 1Hz	Off
Output ON and OK	On	Off
AC cord unplugged and in redundant mode	Off	On

Top View

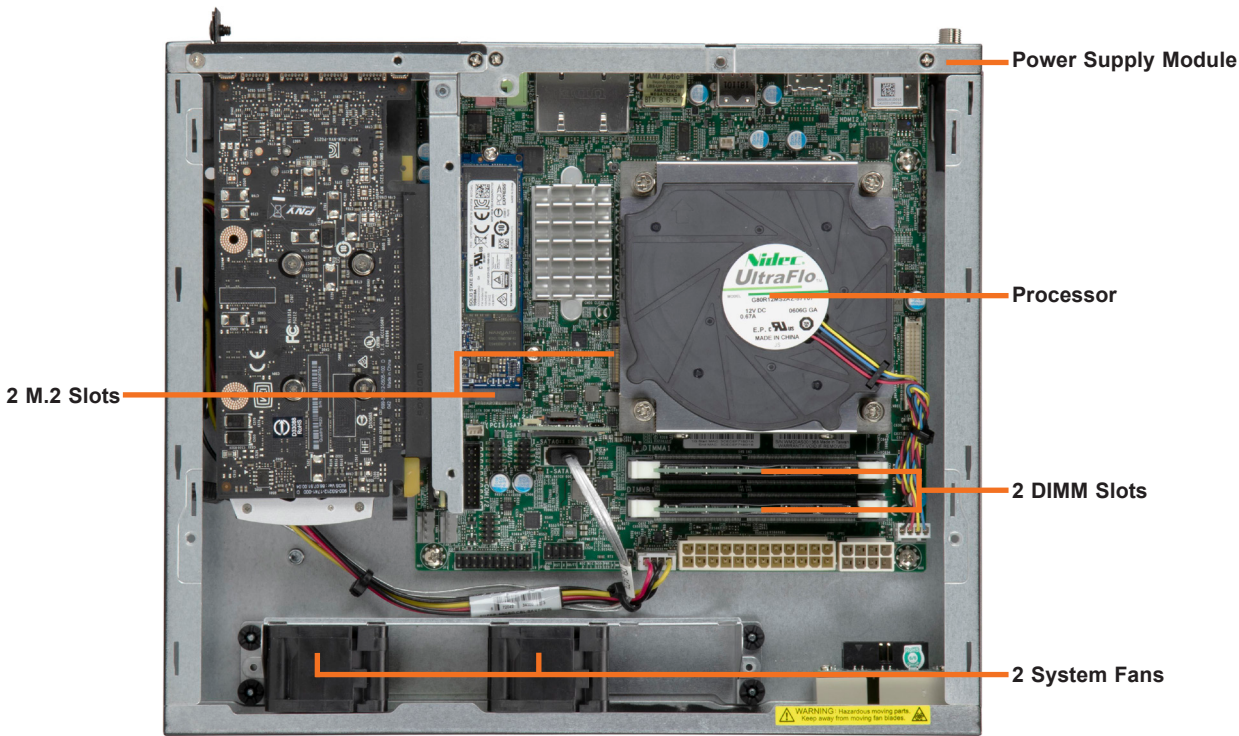


Figure 1-4. System: Top View

System Features: Top	
Feature	Description
Power Supply	Single 180W module
M.2 slots	Two NVMe M.2 hybrid slots
DIMM slots	Dual in-line memory module (DIMM) slots
Processor	Intel Xeon Scalable Processor
System fans	Two 4cm fans used to provide cooling for the system

1.3 System Architecture

This section covers the locations of the system electrical components and block diagrams of the motherboard and the overall system.

Main Components

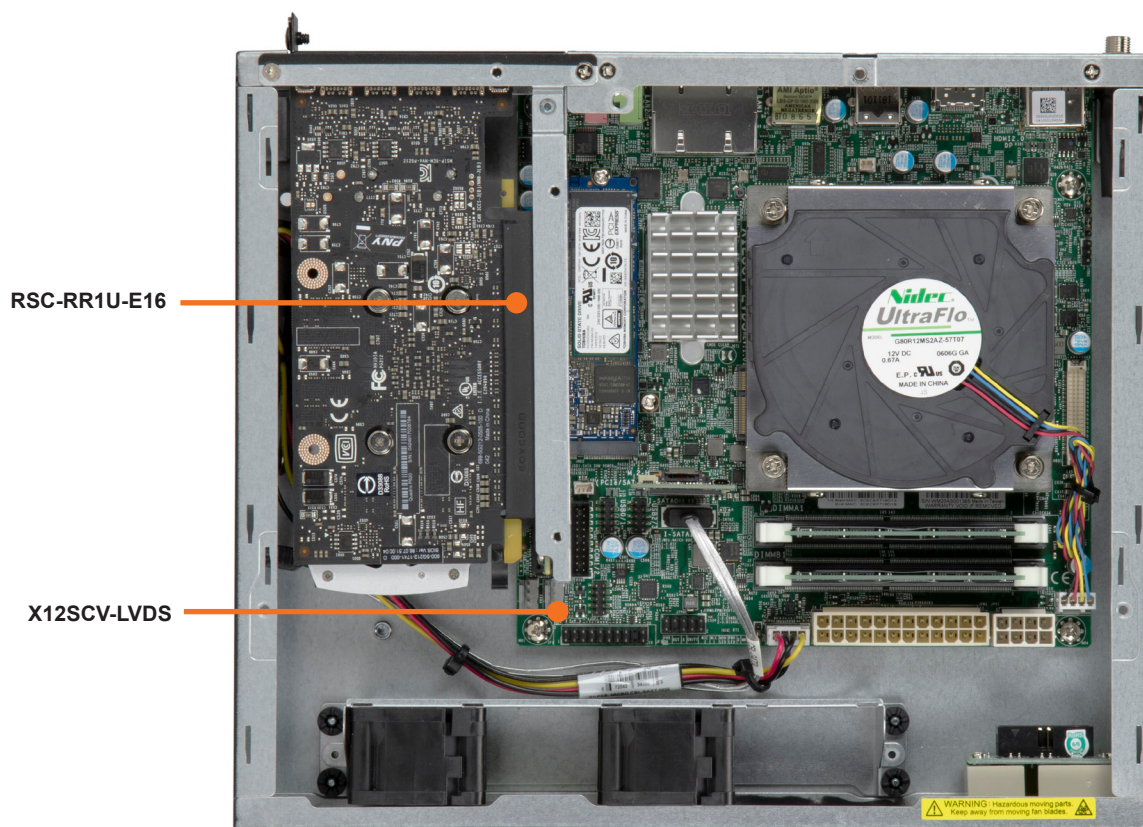


Figure 1-5. Main Component Locations

1.4 Motherboard Layout

Below is a layout of the X12SCV-LVDS motherboard with jumper, connector, and LED locations shown. See the table on the following page for descriptions. For detailed descriptions, pinout information, and jumper settings, refer to Chapter 4 or the Motherboard Manual.

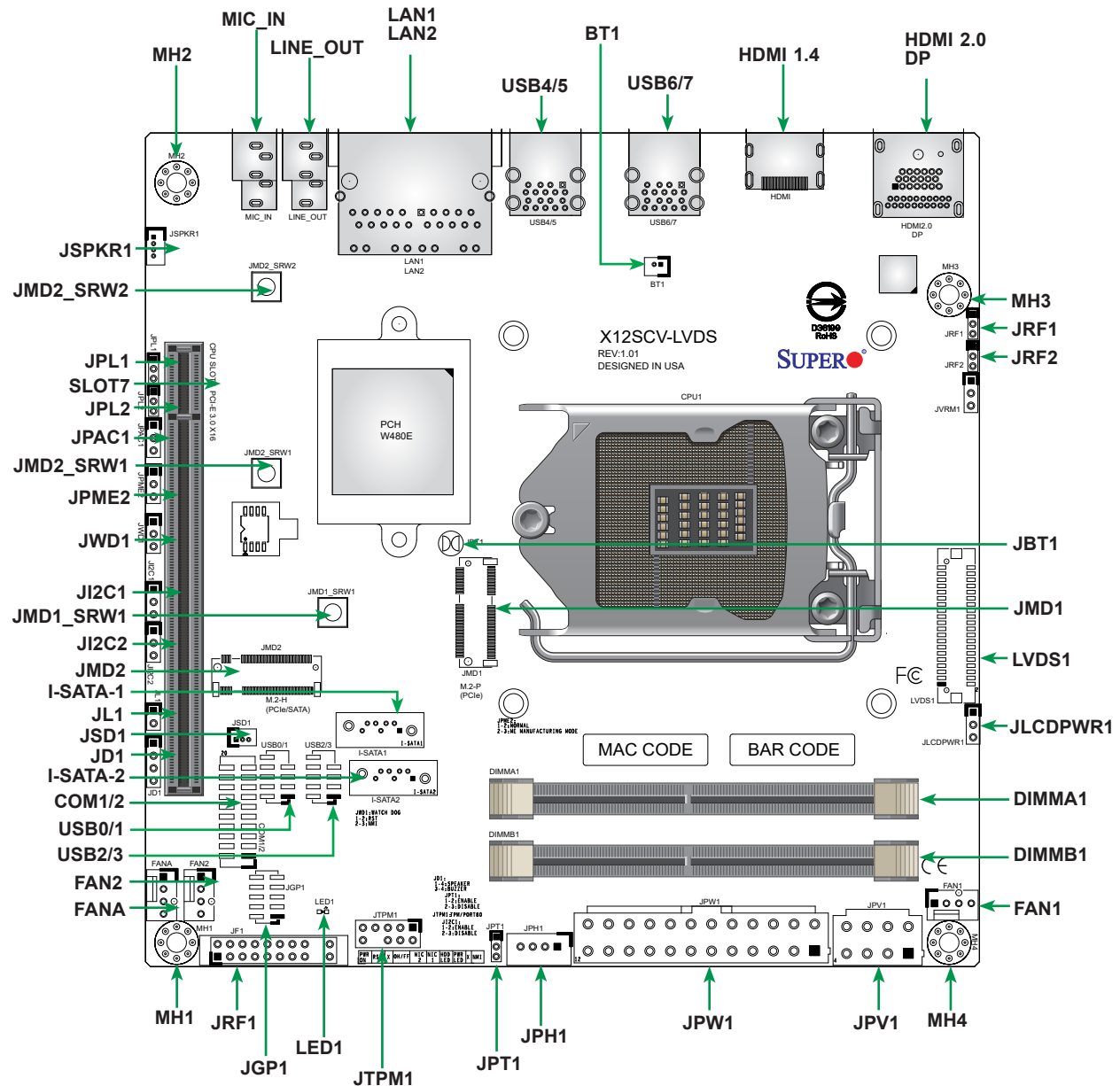


Figure 1-6. Motherboard Layout

Quick Reference Table

Jumper	Description	Default Setting (*)		
JBT1	CMOS Clear	Open (Normal)		
J1 ² C1, J1 ² C2	SMB to PCIe Slots Enable/Disable	Pins 2-3 (Disabled)		
JLCDPWR1	LVDS Panel VCC Power 3.3V/5V	Pins 1-2 (3.3V)		
JPAC1	Audio Enable	Pins 1-2 (Enabled)		
JPL1	LAN1 Enable/Disable	Pins 1-2 (Enabled)		
JPL2	LAN2 Enable/Disable	Pins 1-2 (Enabled)		
JPME2	Manufacturing Mode	Pins 1-2 (Normal)		
JPT1	Onboard TPM Module Enable/Disable	Pins 2-3 (Disabled)		
JRF1, JRF2	Slot7 PCIe Bifurcation	JRF1	JRF2	PEG
		Pins 1-2	Pins 1-2	x16*
		Pins 2-3	Pins 1-2	x8x8
		Pins 2-3	Pins 2-3	x8x4x4
JWD1	Watch Dog Timer	Pins 1-2 (Reset)		
LED	Description	Status		
LED1	Power LED	Solid Green: Power On Blinking Green: S3 Status		
Connector	Description			
BT1	Extended CMOS Battery			
COM1/2	COM Header			
FAN1 - FAN2, FANA	Fan Headers			
HDMI 1.4	High Definition Multimedia Interface 1.4			
HDMI2.0, DP	High Definition Multimedia Interface 2.0, DisplayPort			
I-SATA1, I-SATA2	SATA 3.0 Ports			
JD1	Speaker Header (Pins 1-4: Speaker, Pins 3-4: Buzzer)			
JF1	Front Control Panel Header			
JGP1	General Purpose I/O Header			
JL1	Chassis Intrusion Header			
JMD1	M.2 E-Key 2230 (PCIe x1/USB2.0) Slot			
JMD2	M.2 M-Key 2242/2280 (PCIe x4/SATA) Slot			
JPH1	4-pin HDD Power Connector			
JPV1	8-pin 12V DC Power Connector for CPU (Required) or alternative single power for special enclosure when the 24-pin ATX power is not in use			
JPW1	24-pin ATX Power Connector			
JSD1	SATA DOM Power Connector			
JSPKR1	Internal Speaker Header (supporting up to 2W)			
JTPM1	Trusted Platform Module/Port 80 Connector			
LAN1, LAN2	LAN Ports			

Connector	Description
LINE_OUT	HD Audio Line Out
LVDS1	Low Voltage Differential Signaling (LVDS) Connector
MIC_IN	HD Audio Mic In
MH1 - MH4	Mounting Holes
SLOT7	CPU PCIe 3.0 x16 Slot
USB0/1, 2/3	Front Accessible USB 2.0 Ports
USB4/5, 6/7	Back Panel USB 3.2 Ports

Chipset Block Diagram

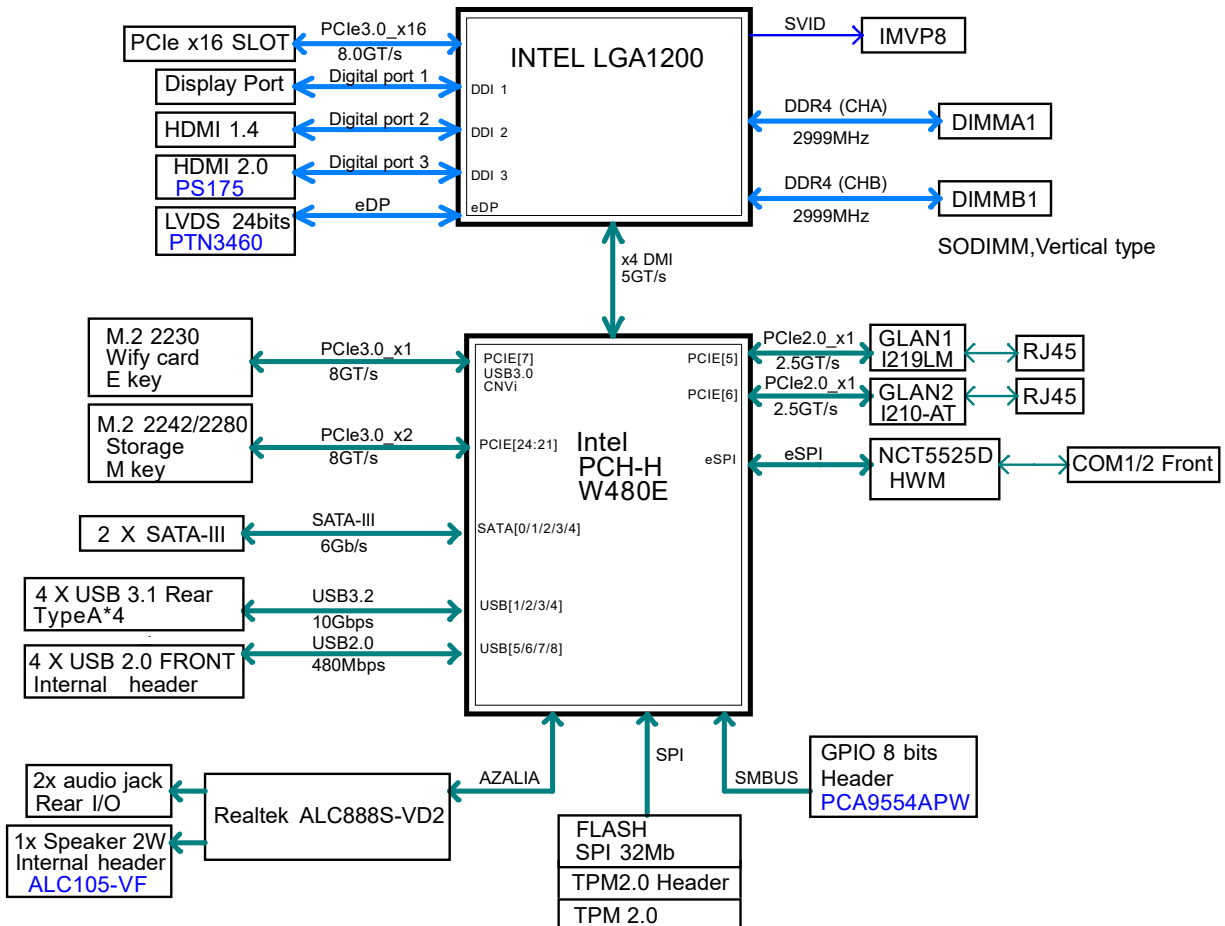


Figure 1-7. Motherboard Block Diagram

Chapter 2

Server Installation

2.1 Overview

This chapter provides advice and instructions for mounting your system in a server rack. If your system is not already fully integrated with processors, system memory, etc., refer to [Chapter 3](#) for details on installing those specific components.

Caution: Electrostatic Discharge (ESD) can damage electronic components. To prevent such damage to PCBs (printed circuit boards), it is important to use a grounded wrist strap, handle all PCBs by their edges, and keep them in anti-static bags when not in use.

2.2 Unpacking the System

Inspect the box in which the SuperServer was shipped, and note if it was damaged in any way. If any equipment appears damaged, file a damage claim with the carrier who delivered it. Decide on a suitable location for the rack unit that will hold the server. It should be situated in a clean, dust-free area that is well ventilated. Avoid areas where heat, electrical noise, and electromagnetic fields are generated. It will also require a grounded AC power outlet nearby. Be sure to read the precautions and considerations noted in [Appendix A](#).

2.3 Preparing for Setup

The box in which the system was shipped should include the rackmount hardware needed to install it into the rack. Please read this section in its entirety before you begin the installation.

Choosing a Setup Location

- The system should be situated in a clean, dust-free area that is well ventilated. Avoid areas where heat, electrical noise, and electromagnetic fields are generated.
- Leave enough clearance in front of the rack so that you can open the front door completely (~25 inches) and approximately 30 inches of clearance in the back of the rack to allow sufficient space for airflow and access when servicing.
- This product should be installed only in a Restricted Access Location (dedicated equipment rooms, service closets, etc.).

- This product is not suitable for use with visual display workplace devices according to §2 of the German Ordinance for Work with Visual Display Units.

Rack Precautions

- Ensure that the leveling jacks on the bottom of the rack are extended to the floor so that the full weight of the rack rests on them.
- In single rack installations, stabilizers should be attached to the rack. In multiple rack installations, the racks should be coupled together.
- Always make sure the rack is stable before extending a server or other component from the rack.
- You should extend only one server or component at a time - extending two or more simultaneously may cause the rack to become unstable.

Server Precautions

- Review the electrical and general safety precautions in [Appendix A](#).
- Determine the placement of each component in the rack *before* you install the rails.
- Install the heaviest server components at the bottom of the rack first and then work your way up.
- Use a regulating uninterruptible power supply (UPS) to protect the server from power surges and voltage spikes and to keep your system operating in case of a power failure.
- Allow any drives and power supply modules to cool before touching them.
- When not servicing, always keep the front door of the rack and all covers/panels on the servers closed to maintain proper cooling.

Rack Mounting Considerations

Ambient Operating Temperature

If installed in a closed or multi-unit rack assembly, the ambient operating temperature of the rack environment may be greater than the room's ambient temperature. Therefore, consideration should be given to installing the equipment in an environment compatible with the manufacturer's maximum rated ambient temperature (TMRA).

Airflow

Equipment should be mounted into a rack so that the amount of airflow required for safe operation is not compromised.

Mechanical Loading

Equipment should be mounted into a rack so that a hazardous condition does not arise due to uneven mechanical loading.

Circuit Overloading

Consideration should be given to the connection of the equipment to the power supply circuitry and the effect that any possible overloading of circuits might have on overcurrent protection and power supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.

Reliable Ground

A reliable ground must be maintained at all times. To ensure this, the rack itself should be grounded. Particular attention should be given to power supply connections other than the direct connections to the branch circuit (i.e. the use of power strips, etc.).



To prevent bodily injury when mounting or servicing this unit in a rack, you must take special precautions to ensure that the system remains stable. The following guidelines are provided to ensure your safety:

- This unit should be mounted at the bottom of the rack if it is the only unit in the rack.
- When mounting this unit in a partially filled rack, load the rack from the bottom to the top with the heaviest component at the bottom of the rack.
- If the rack is provided with stabilizing devices, install the stabilizers before mounting or servicing the unit in the rack.
- Slide rail mounted equipment is not to be used as a shelf or a work space.

2.4 Installing Rack Mounting Brackets

The chassis can be mounted in a rack using two rack brackets and a two-part power adapter shelf bracket (optional, MCP-290-30002-0B).

1. Attach the rack brackets using three screws through the holes in each bracket to secure the bracket to the chassis.
2. Install the handles, using two screws through the bracket and into each handle.
3. If you are using the optional power adapter bracket, install the power adapter on its bracket. Place it as shown, then add the retention bracket using two screws.
4. Mount the power adapter bracket assembly on the right side of the chassis using three screws.

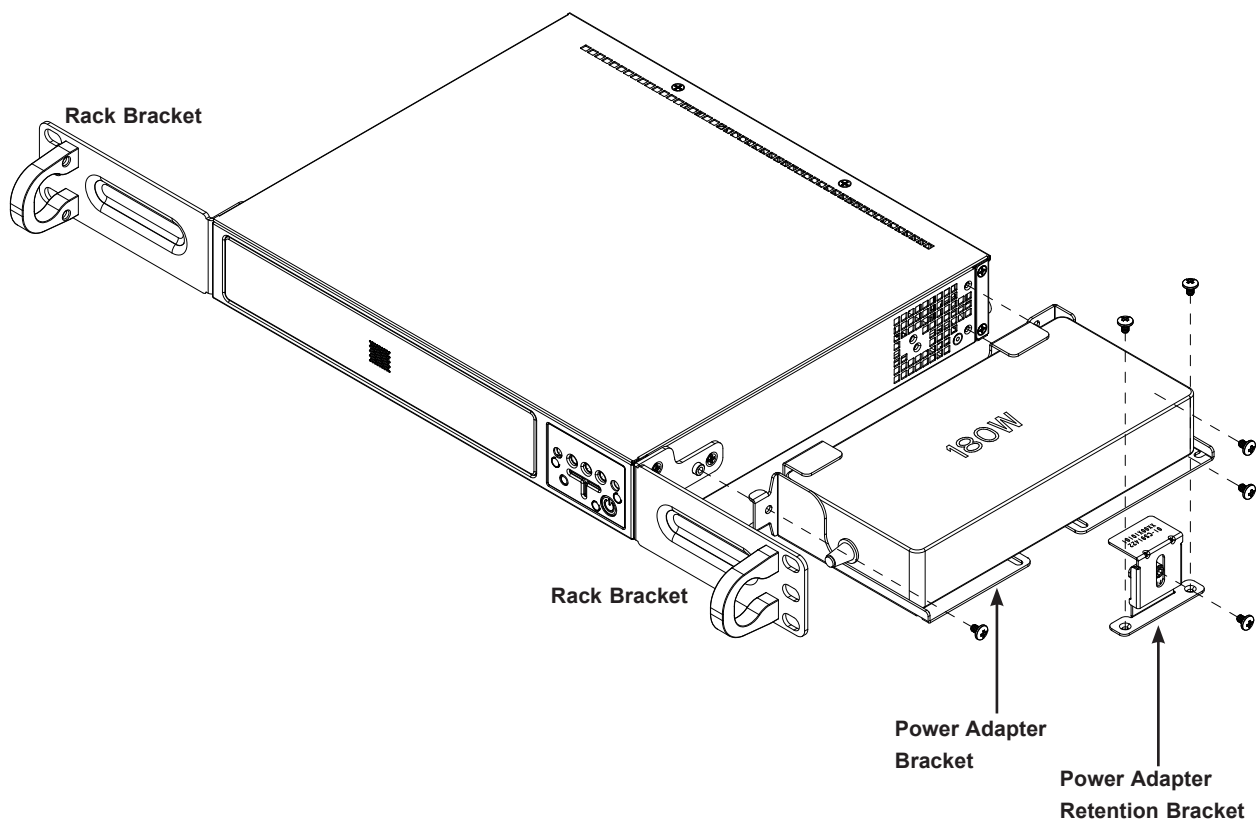


Figure 2-1. Installing Rack Mounting Brackets

Chapter 3

Maintenance and Component Installation

This chapter provides instructions on installing and replacing main system components. To prevent compatibility issues, only use components that match the specifications and/or part numbers given.

Installation or replacement of most components require that power first be removed from the system. Please follow the procedures given in each section.

3.1 Removing Power

Use the following procedure to ensure that power has been removed from the system. This step is necessary when removing or installing non-hot-swap components or when replacing a non-redundant power supply.

1. Use the operating system to power down the system.
2. After the system has completely shut down, disconnect the AC power cord(s) from the power strip or outlet. (If your system has more than one power supply, remove the AC power cords from all power supply modules.)
3. Disconnect the power cord(s) from the power supply module(s).

3.2 Accessing the System

The CSE-E300 chassis features a removable top cover, which allows easy access to the inside of the chassis.

Removing the Top Cover

1. Begin by removing power from the system as described in Section 3.1.
2. Remove the two screws that hold the cover in place.
3. Slide the cover sideways as illustrated below to release the front and rear cover hooks from the chassis.
4. Lift the cover up and off the chassis.

Check that all ventilation openings on the top cover and the top of the chassis are clear and unobstructed.

Caution: Except for short periods of time, do not operate the server without the cover in place. The chassis cover must be in place to allow for proper airflow and to prevent overheating.

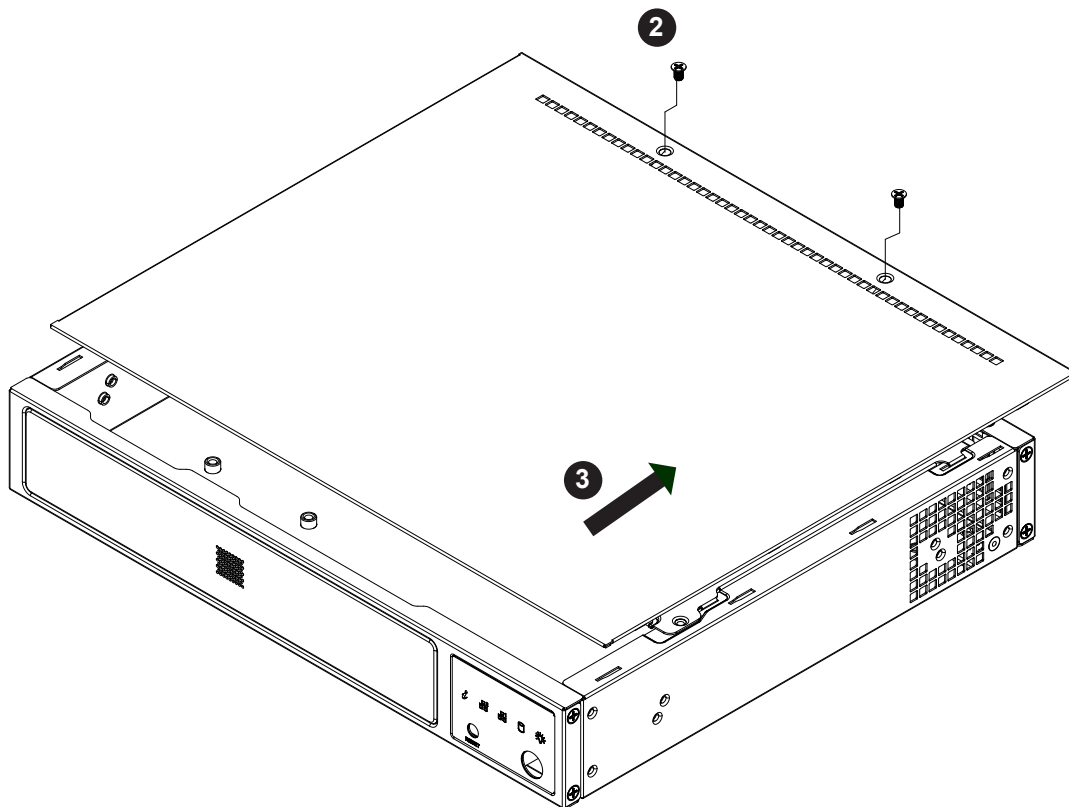


Figure 3-1. Removing the Chassis Cover

3.3 Processor and Heatsink Installation

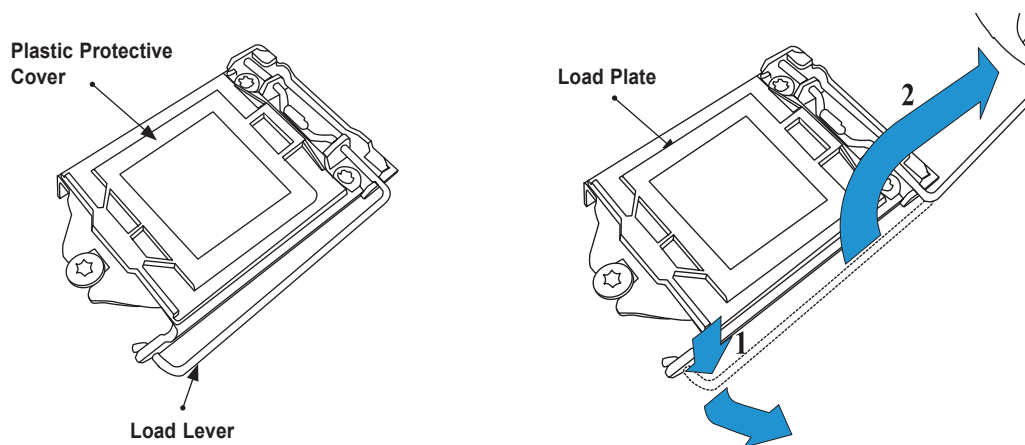
The processor (CPU) and processor carrier should be assembled together first to form the processor carrier assembly. This will be attached to the heatsink to form the processor heatsink module (PHM) before being installed onto the CPU socket.

Notes:

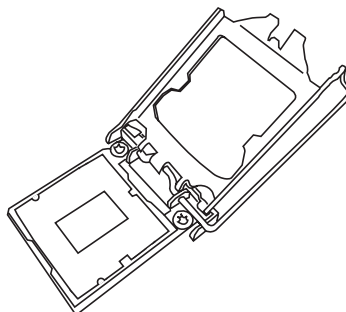
- Use ESD protection.
- Unplug the AC power cord from all power supplies after shutting down the system.
- Check that the plastic protective cover is on the CPU socket and none of the socket pins are bent. If they are, contact your retailer.
- When handling the processor, avoid touching or placing direct pressure on the LGA lands (gold contacts). Improper installation or socket misalignment can cause serious damage to the processor or CPU socket, which may require manufacturer repairs.
- Thermal grease is pre-applied on a new heatsink. No additional thermal grease is needed.
- Refer to the Supermicro website for updates on processor support.
- All graphics in this manual are for illustration only. Your components may look different.

Installing the LGA1200 Processor

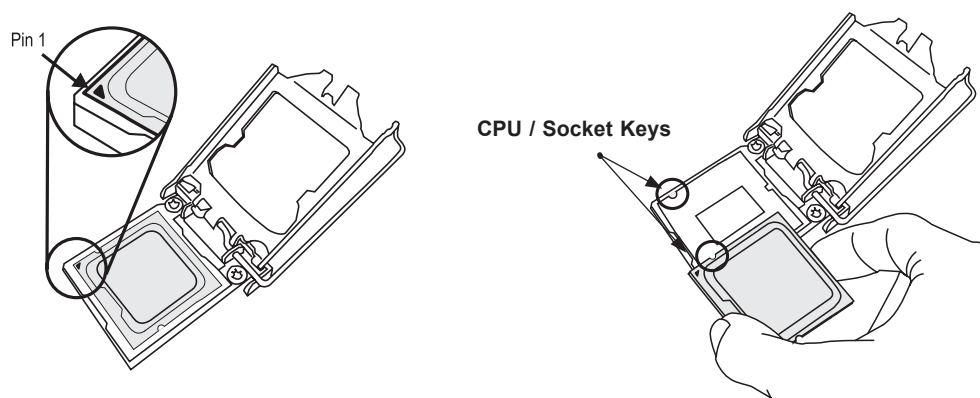
1. Press the load lever down to release the load plate from its locked position.



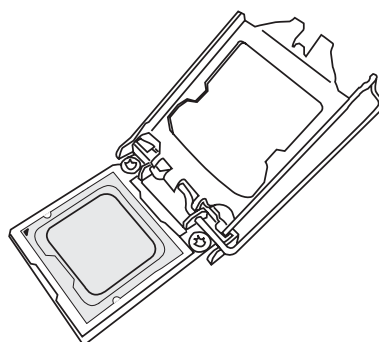
2. Gently lift the load lever to open the load plate. Remove the plastic protective cover. Do not touch the CPU socket contacts.



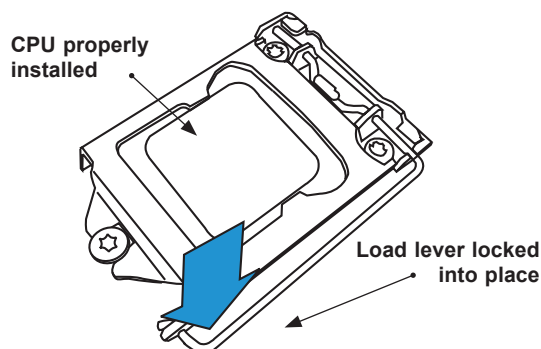
3. Locate the triangle on the CPU and CPU socket, which indicates the location of Pin 1. Holding the CPU by the edges with your thumb and index finger, align the triangle on the CPU with the triangle on the socket. The CPU keys (the semi-circle cutouts) may also be aligned against the socket keys as a guide.



4. Carefully lower the CPU straight down into the socket. Do not drop the CPU on the socket, or move it horizontally or vertically to avoid damaging the CPU or socket. Inspect the four corners of the CPU to make sure that the CPU is properly installed.



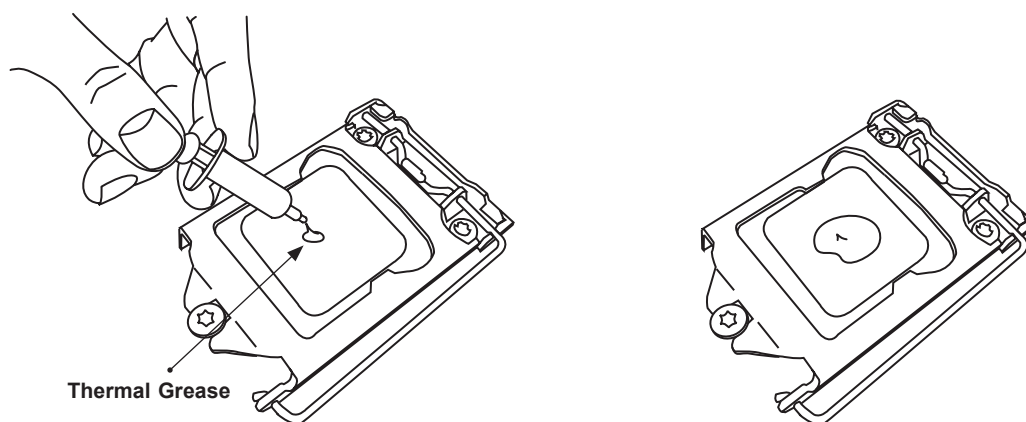
5. Close the load plate, then gently push down the load lever into its locked position.



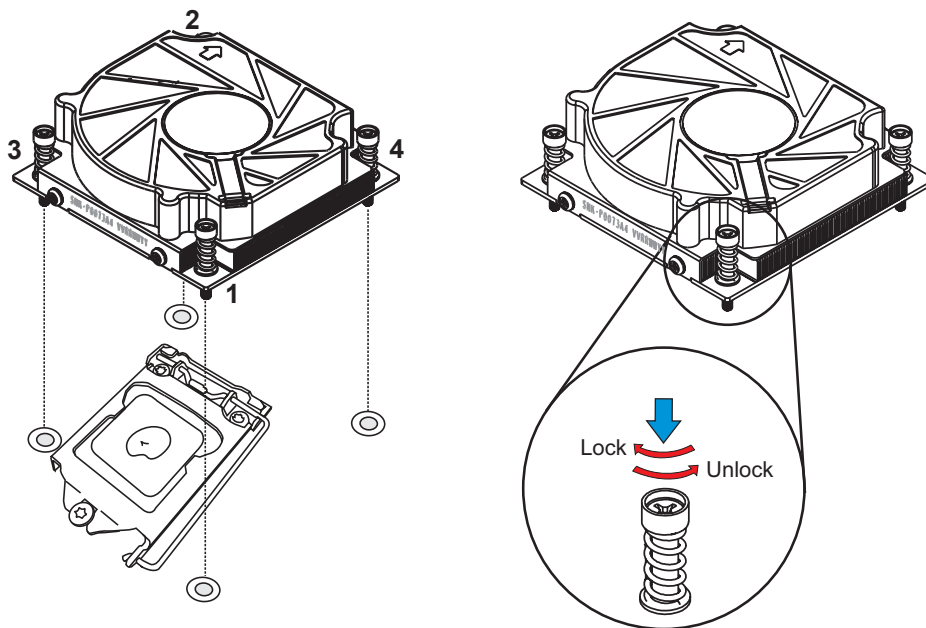
Note: You can only install the CPU in one direction. Make sure it is properly inserted into the socket before closing the load plate. If it doesn't close properly, do not force it as it may damage your CPU. Instead, open the load plate again and double-check that the CPU is properly aligned.

Installing an Active CPU Heatsink with Fan

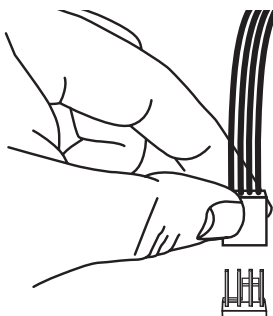
1. Locate the CPU fan header on the motherboard (FAN1: CPU FAN).
2. Position the heatsink so that the heatsink fan wires are closest to the CPU fan header and are not interfering with other components.
3. Inspect the CPU fan wires to make sure they are routed through the bottom of the heatsink.
4. Remove the thin layer of protective film from the heatsink. CPU overheating may occur if the protective film is not removed from the heatsink.
5. Apply the proper amount of thermal grease on the CPU. If your heatsink came with a thermal pad, please ignore this step.



6. Align the four heatsink fastener screws with the mounting holes on the motherboard. In a diagonal order (example: #1 and #2, then #3 and #4), screw the fasteners clockwise into the mounting holes.



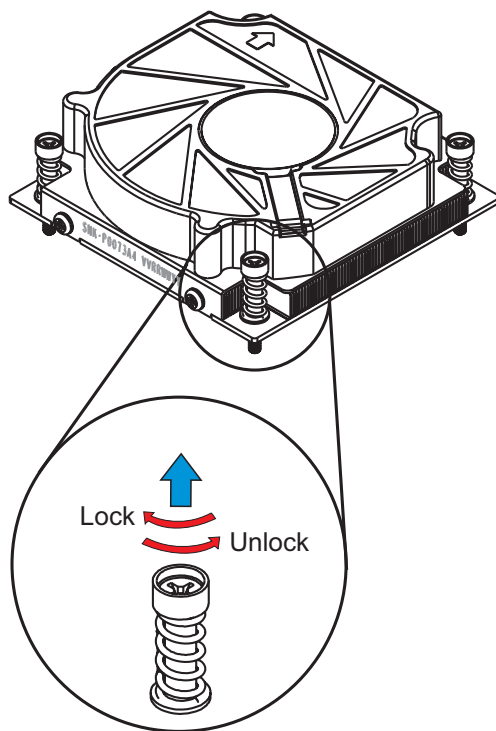
7. Once all four fasteners are secured, connect the heatsink fan wire connector to the CPU fan header.



Removing the Heatsink

 **Note:** We do not recommend that the CPU or heatsink be removed. However, if you do need to remove the heatsink, please follow the instructions below to remove the heatsink and prevent damage done to the CPU or other components.

1. Unplug the power connector from the power supply.
2. Disconnect the heatsink fan connector from the CPU fan header.
3. Unscrew each fastener counterclockwise, lifting the fasteners upwards until they are loosened from the mounting holes.
4. Remove the heatsink from the CPU.



3.4 Memory

Memory Support

The X12SCV-LVDS supports up to 64GB of Non-ECC/ECC DDR4 SODIMM memory with speeds of up to 2933MHz in two slots. Refer to the tables below for the recommended DIMM population order and additional memory information. Use our [Product Resources page](#).

Recommended Population (Balanced)		
DIMMA1	DIMMB1	Total System Memory
2GB	2GB	4GB
4GB	4GB	8GB
8GB		8GB
8GB	8GB	16GB
16GB		16GB
16GB	16GB	32GB
32GB		32GB
32GB	32GB	64GB

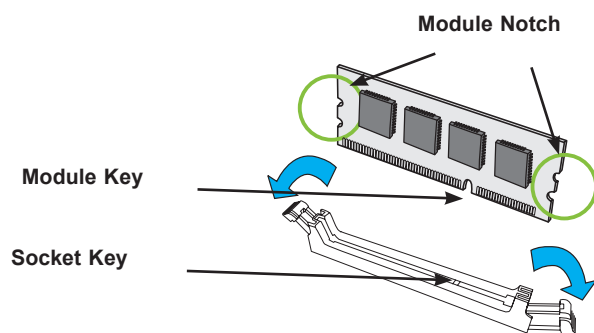
Check the Supermicro website for possible updates to memory support.

General Guidelines for Optimizing Memory Performance

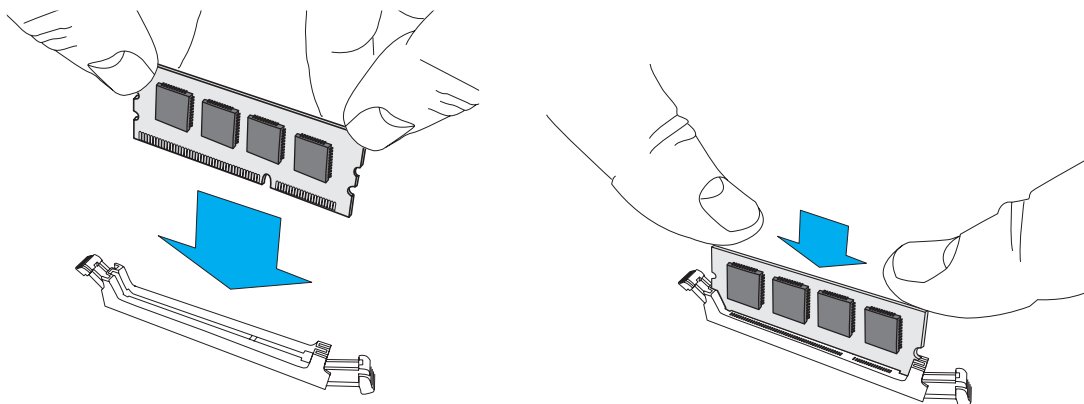
- The blue slots must be populated first. DIMM slots must be populated in the following order: DIMMA1, DIMMB1.
- For optimal performance, use DDR4 memory of the same type, size, and speed.
- Mixed DIMM speeds can be installed. However, all DIMMs will run at the speed of the slowest DIMM.
- The motherboard will support odd-numbered modules. However, to achieve the best memory performance, a balanced memory population is recommended.

DIMM Installation

1. Install the desired number of SODIMMs into the memory slots, starting with DIMMA1 and then DIMMB1.
2. Align the key on the bottom of the SODIMM module against the receptive point on the memory slot. Take note of the notches on the side of the DIMM module and of the locking clips on the socket to avoid causing damage.



3. Press the SODIMM module straight down into the socket with both hands until it is securely seated in the socket. The side clips will automatically lock the module into place.



DIMM Removal

Push the side clips away from the module to release it from the socket.

3.5 Motherboard Battery

The motherboard uses non-volatile memory to retain system information when system power is removed. This memory is powered by a lithium battery residing on the motherboard.

Replacing the Battery

Begin by removing power from the system.

1. Push aside the small clamp that covers the edge of the battery. When the battery is released, lift it out of the holder.
2. To insert a new battery, slide one edge under the lip of the holder with the positive (+) side facing up. Then push the other side down until the clamp snaps over it.

Note: Handle used batteries carefully. Do not damage the battery in any way; a damaged battery may release hazardous materials into the environment. Do not discard a used battery in the garbage or a public landfill. Please comply with the regulations set up by your local hazardous waste management agency to dispose of your used battery properly.

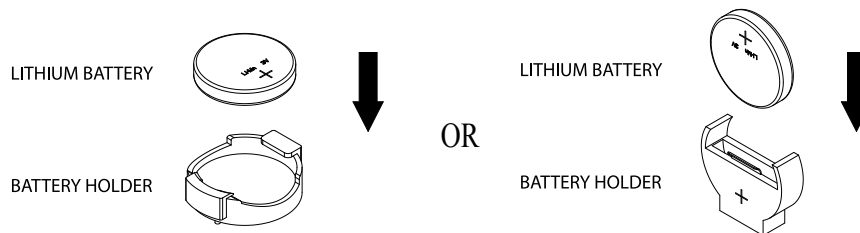


Figure 3-2. Installing the Onboard Battery

Warning: There is a danger of explosion if the onboard battery is installed upside down (which reverses its polarities). This battery must be replaced only with the same or an equivalent type recommended by the manufacturer (CR2032).

3.6 Storage Drives

The system supports two fixed 2.5" storage drives when the PCIe riser card is removed, or one if the add-on card area is occupied. If two drives are used, one drive should be placed on top of the other where the add-on card can otherwise be installed. One is installed to a mounting tray inside the chassis and the other is installed with a bracket.

Note: Enterprise level hard disk drives are recommended for use in Supermicro chassis and servers. For information on recommended HDDs, visit the Supermicro website product pages.

Hard Drives

Your server may or may not have come with hard drives installed. Up to two 2.5" hard drives are supported by the chassis.

Installing Drives

The motherboard should be installed before installing the drive.

1. Make sure there is no power to the system as described in section 3.1 and remove the chassis cover.
2. Remove the screws securing the hard drive tray to the support bracket and set them aside for later use. Lift the tray out.

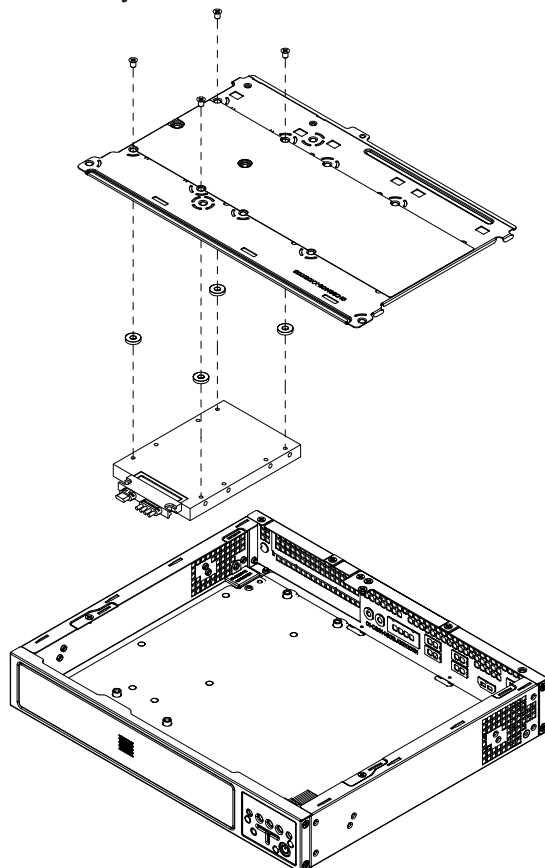


Figure 3-3. Attaching the Hard Drive to the Support Bracket

3. Place the drive into the tray and secure it to the tray with the screws provided with the drive.
4. Return the drive tray assembly into the chassis, aligning the tabs of the tray with the slots in the chassis. Secure the tray to the chassis support bracket with the screws previously set aside.

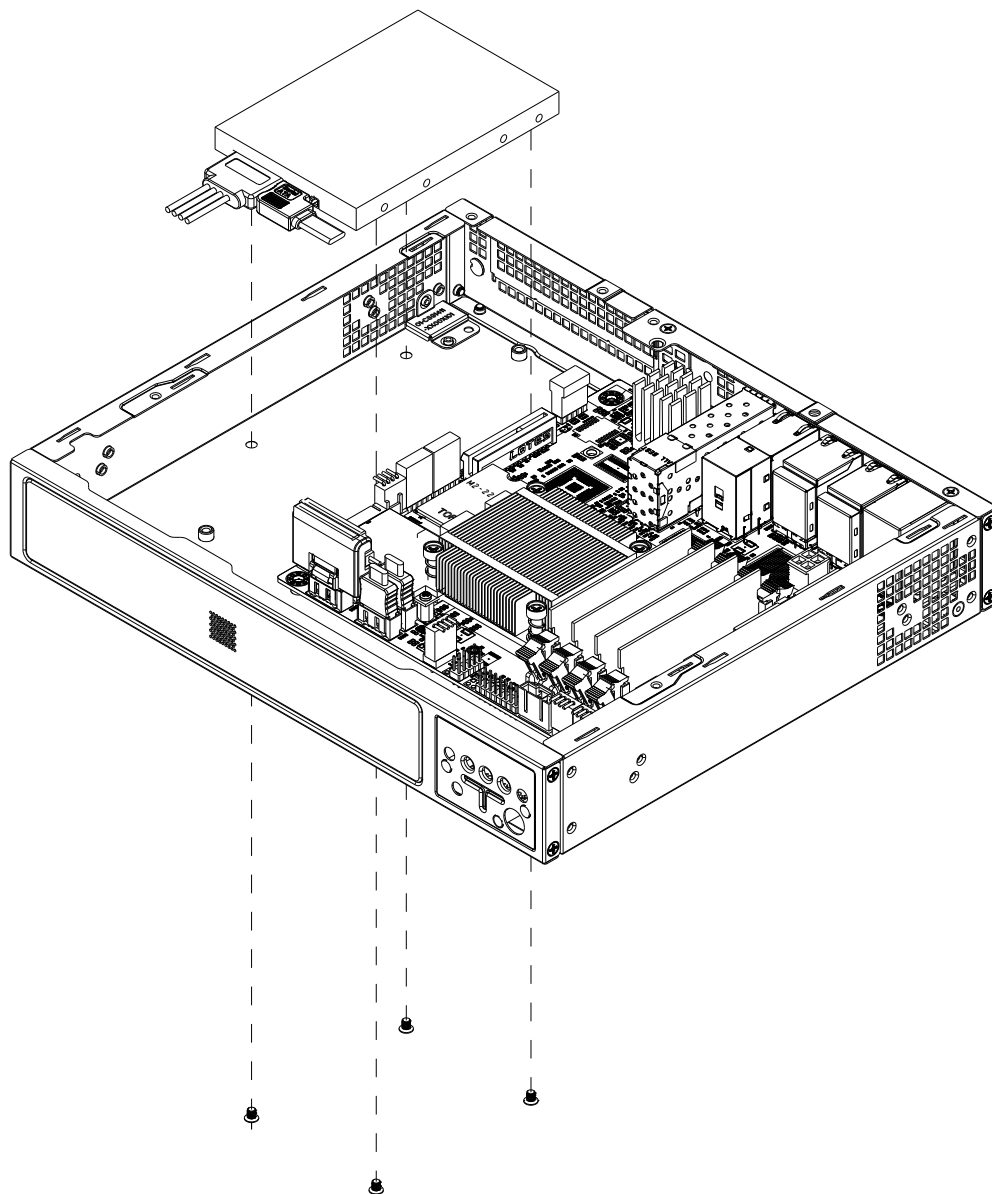


Figure 3-4. Installing the Hard Drive

5. Attach the SATA cable from the drive to the SATA port on the motherboard. This cable carries both the SATA signal and the SATA power.
6. Reinstall the chassis cover and power up the system.

3.7 Solid State Storage

This motherboard supports two internally mounted solid state storage cards on M.2 slots supporting PCIe 3.0 x4, for NVMe storage of 2242/2280 length.

Note: The image below may not reflect the same layout as your system.

M.2

M.2 is formerly known as Next Generation Form Factor (NGFF). The X12SCV-LVDS deploys an M key (2242/2280) dedicated for SSD devices with the ultimate performance capability in a PCI Express 3.0 x4 (NVMe storage supporting 2242/2280 length) and an M.2 E key that supports 2230 length.

Installing the M.2 Card

1. Access the motherboard and locate the **M.2** connector (Figure 1-3, JMD2: M2).
2. Gently insert the M.2 card into the connector.
3. Use a screw to secure the M.2 card to the M2_SRW1 or M2_SRW2 standoff.

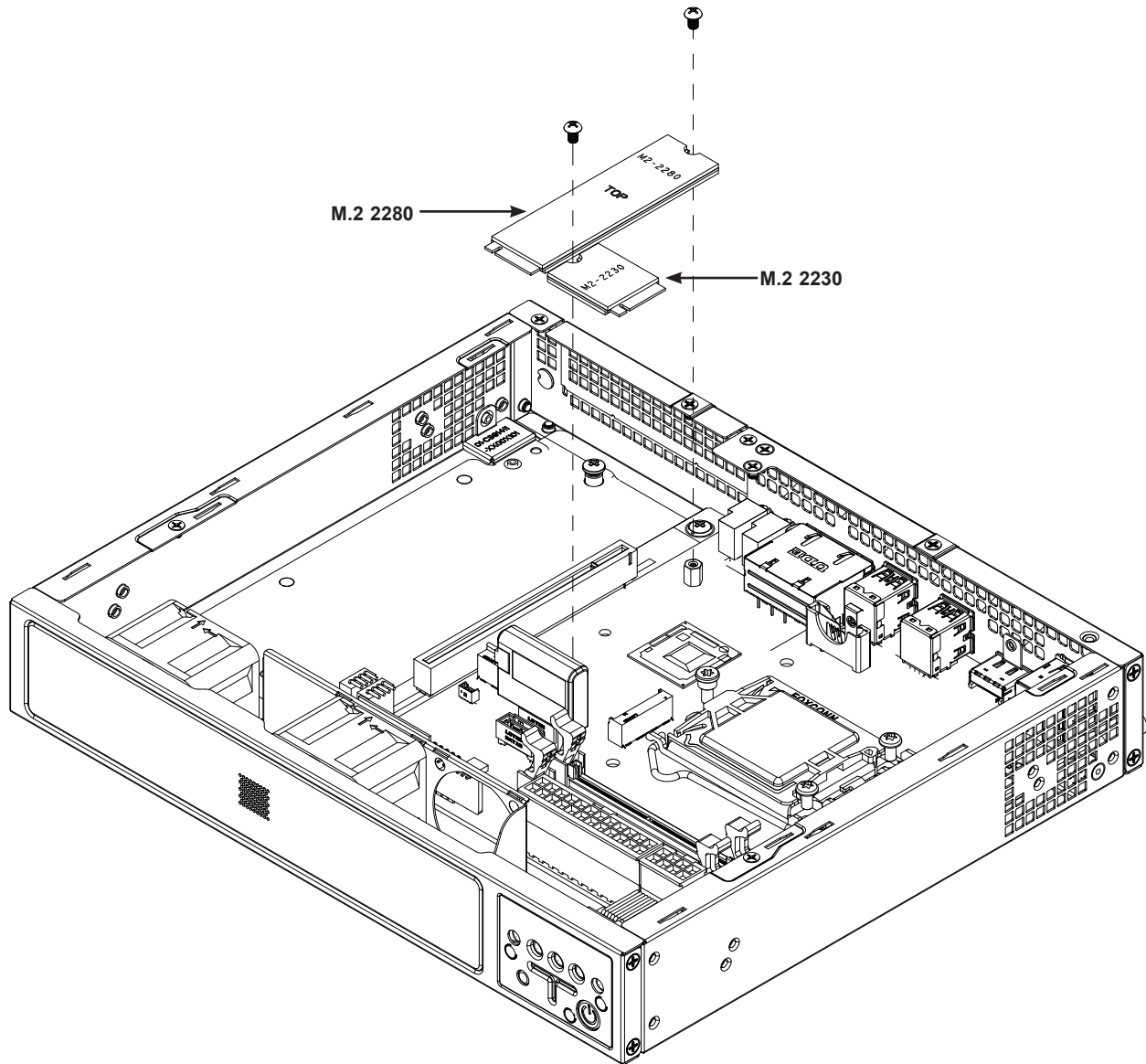


Figure 3-5. Installing a PCIe Card and an M.2 Card

3.8 Riser Card

The system can support one PCIe x16 expansion card by means of an optional riser card. The riser card is inserted in the expansion slot on the motherboard. Installation of the riser card and riser card bracket is pictured below.

Note: The image below may not reflect the same layout as your system.

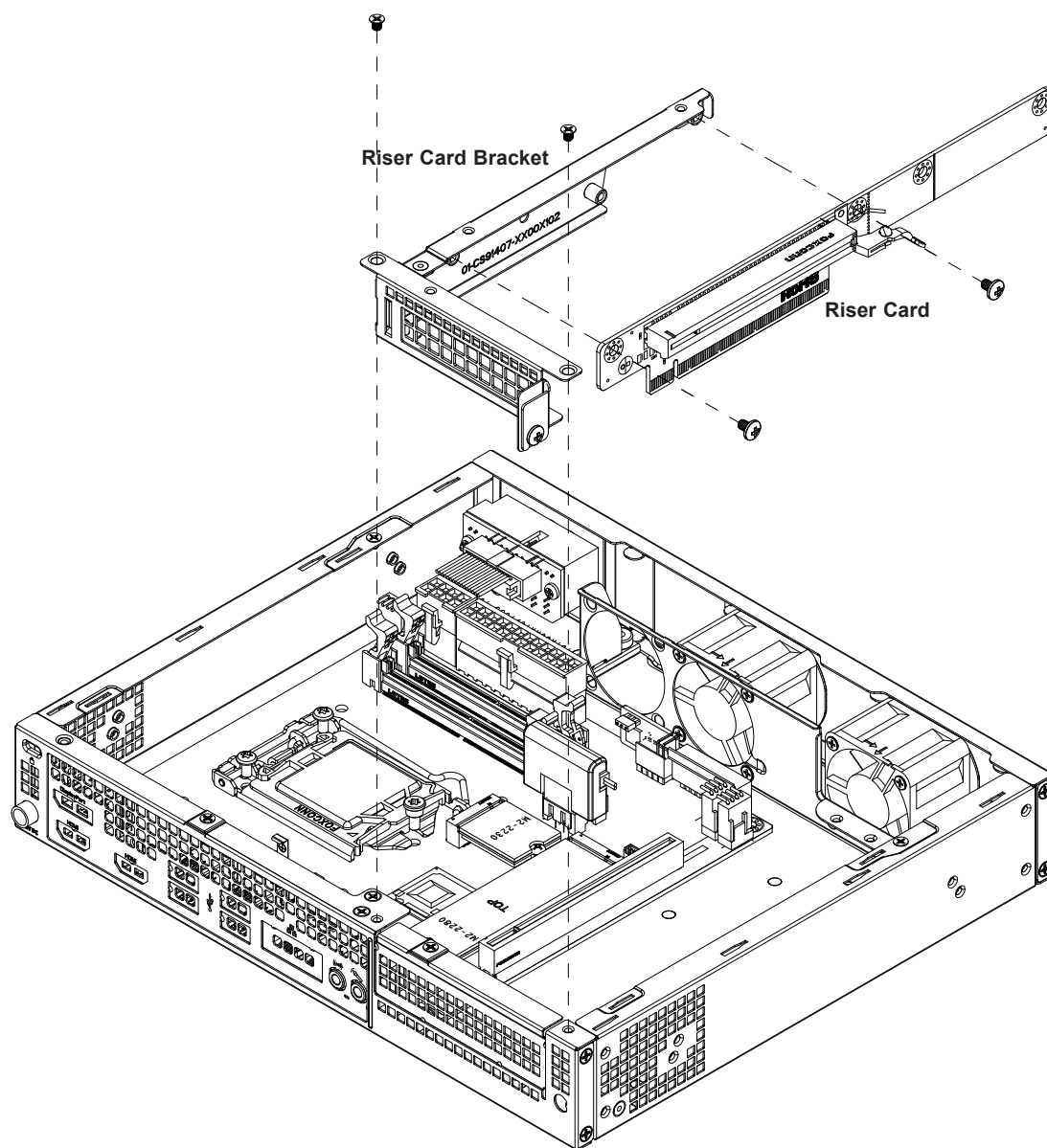


Figure 3-6. Installing the Riser Card

3.9 System Cooling

Two replaceable 4cm fans provide the cooling for the system.

Make sure the chassis top cover makes a good seal so the cooling air circulates properly through the chassis.

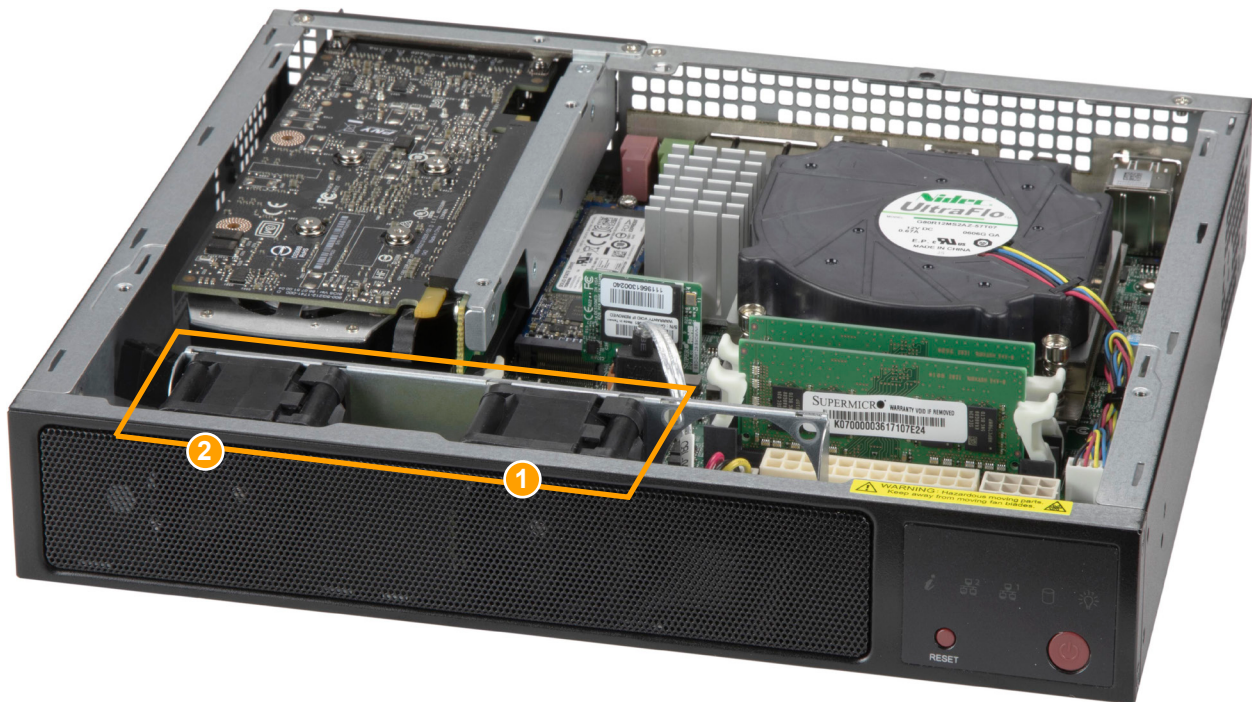


Figure 3-7. Fan Positions

Installing Fans

The E300-12C chassis includes two pre-installed fans. One additional open slot is available so that one more fan may be added if additional cooling is required. These fans are NOT redundant, hot-plug, and so must be replaced when they fail. Replace any failed fan at your earliest convenience with the same type and model (the system can continue to run with a failed fan).

1. Power down the system as described in section 2.1 and remove the AC power cord and the chassis cover.
2. Remove the wiring of the failed fan from the motherboard.
3. Remove the screws securing the fan to the chassis wall and save them.
4. Lift the fan out of the chassis.
5. Align the replacement fan with the holes in the wall of the chassis.

6. Secure the fan to the chassis wall using the screws previously set aside.
7. Reconnect the fan wiring to motherboard.
8. Reinstall the chassis top cover, reconnect the AC power cord, and power up the system.

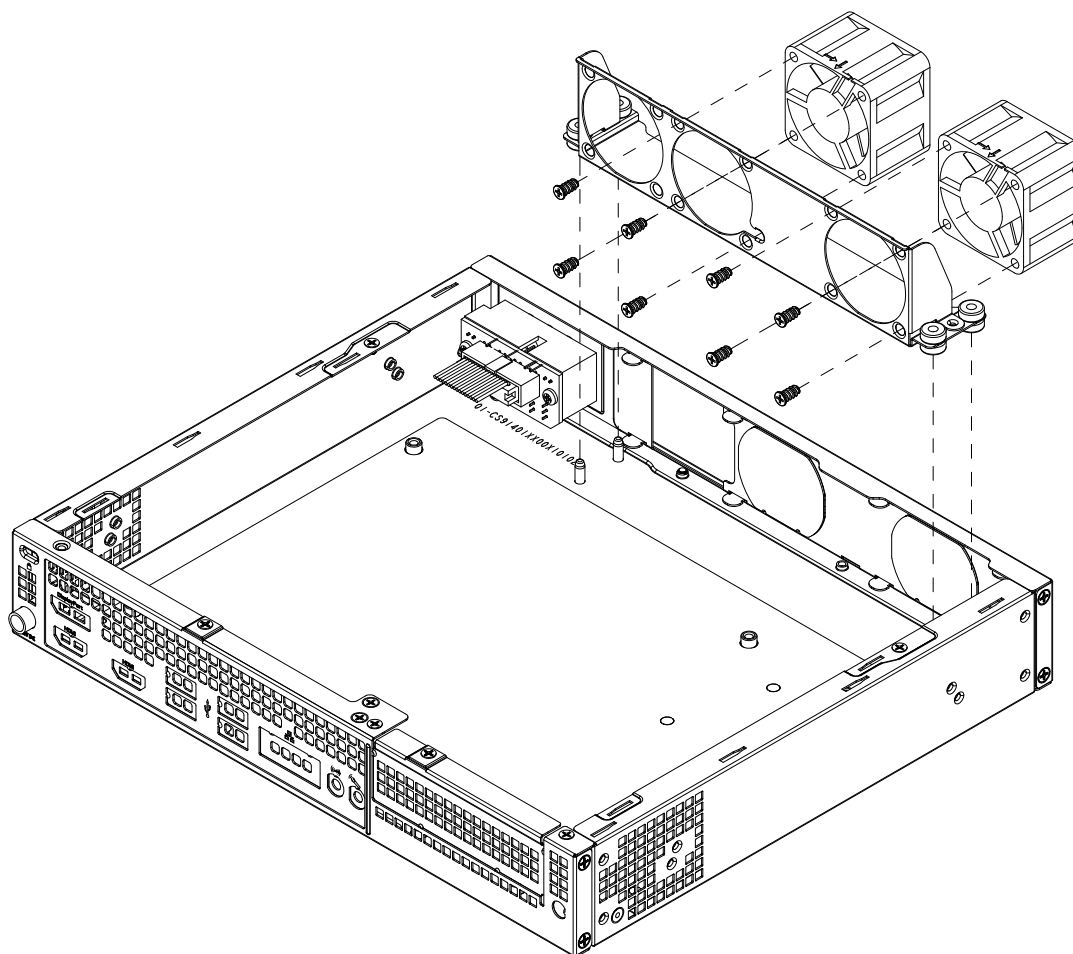


Figure 3-8. Replacing System Fans

Note: The figure above is intended to show fan location only. The serverboard may differ from that in the E300-12C.

3.10 BMC

The BMC can be reset using the button on the front control panel or on the chassis rear.

- **Reset**—Press and hold the button. After six seconds, the LED blinks at 2Hz. The BMC resets and the reset duration is ~250ms. Then the BMC starts to boot.
- **Restore factory default configuration**—Hold the button for 12 seconds. The LED blinks at 4Hz while defaults are configured.
- **Firmware update**—When the BMC firmware is updated, the UID LED blinks at 10Hz during the update.

BMC Reset Options	
Event	LED
Reset	Blinks at 2Hz
Restore Defaults	Blinks at 4Hz
Update	Blinks at 10Hz

3.11 Cable Routing Diagram

Refer to the diagram below for a representation of how the main cables are routed throughout the system. When disconnecting cables to add or replace components, refer to this diagram when adding or replacing components so you can reroute them in the same manner. Proper cable routing is important in maintaining proper airflow through the system.

SATA Cable
CBL-SAST-0886

Power Cable
CBL-0260L

Fan Cables
FAN-0065L4

[Online Cable Matrix](#)

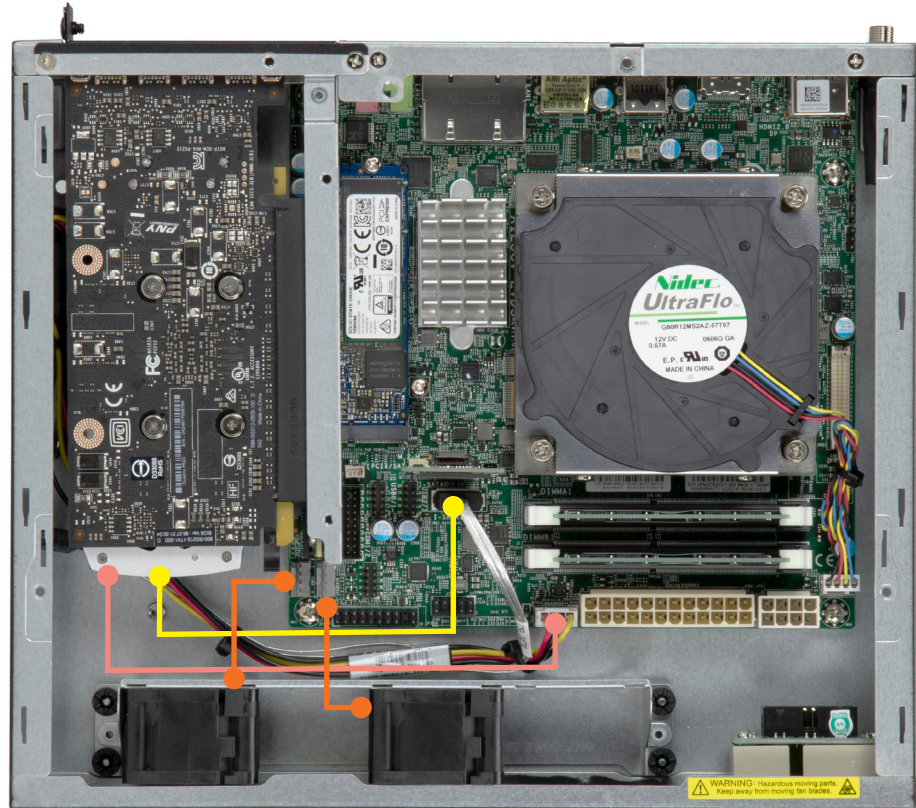


Figure 3-9. Cable Routing Diagram

Chapter 4

Motherboard Connections

This section describes the connections on the motherboard and provides pinout definitions. Note that depending on how the system is configured, not all connections are required. The LEDs on the motherboard are also described here. A motherboard layout indicating component locations may be found in [Chapter 1](#). More detail can be found in the Motherboard Manual. Please review the Safety Precautions in [Appendix A](#) before installing or removing components.

4.1 Power Connections

Two power connections supply the motherboard and several more supply for onboard devices.

ATX Power Supply Connector

The 24-pin power supply connector (JPW1) meets the ATX SSI EPS 12V specification. You must also connect the 8-pin (JPV1) processor power connector to the power supply.

ATX Power 24-pin Connector Pin Definitions			
Pin#	Definition	Pin#	Definition
13	+3.3V	1	+3.3V
14	-12V	2	+3.3V
15	Ground	3	Ground
16	PS_ON	4	+5V
17	Ground	5	Ground
18	Ground	6	+5V
19	Ground	7	Ground
20	Res (NC)	8	PWR_OK
21	+5V	9	5VSB
22	+5V	10	+12V
23	+5V	11	+12V
24	Ground	12	+3.3V

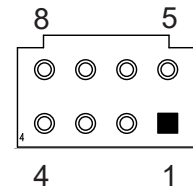
Required Connection

8-Pin Power Connector

JPV1 is an 8-pin 12V DC power input for CPU or alternative single power source for a special enclosure when the 24-pin ATX power is not in use. Refer to the table below for pin definitions.

8-pin Power Pin Definitions	
Pin#	Definition
1 - 4	Ground
5 - 8	P12V (12V Power)

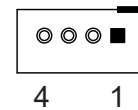
Required Connection



4-pin HDD Power Connector

JPH1 is a 4-pin power connector that provides power to onboard HDD devices. Refer to the table below for pin definitions.

4-pin HDD Power Pin Definitions	
Pin#	Definition
1	12V
2	GND
3	GND
4	5V



4.2 Headers and Connectors

Fan Headers

There are three 4-pin fan headers on the motherboard. Although pins 1-3 of the fan headers are backward compatible with the traditional 3-pin fans, we recommend you use 4-pin fans to take advantage of the fan speed control via Pulse Width Modulation through the thermal management. This allows the fan speeds to be automatically adjusted based on the motherboard temperature.

Fan Header Pin Definitions	
Pin#	Definition
1	Ground (Black)
2	2.5A/+12V (Red)
3	Tachometer
4	PWM_Control

Chassis Intrusion

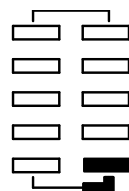
A Chassis Intrusion header is located at JL1 on the motherboard. Attach the appropriate cable from the chassis to inform you of a chassis intrusion when the chassis is opened. Refer to the table below for pin definitions.

Chassis Intrusion Pin Definitions	
Pin#	Definition
1	Intrusion Input
2	Ground

General Purpose I/O Header

The JGP1 (General Purpose Input/Output) header is a general purpose I/O expander on a pin header via the SMBus. Each pin can be configured to be an input pin or output pin in 2.54mm pitch. Refer to the table below for pin definitions.

JGP1 Header Pin Definitions	
Pin#	Definition
1	3.3V
2	Ground
3	GP0
4	GP1
5	GP2
6	GP3
7	GP4
8	GP5
9	GP6
10	GP7



Pin 10	Pin 9
Pin 8	Pin 7
Pin 6	Pin 5
Pin 4	Pin 3
Pin 2	Pin 1

CMOS Battery

BT1 is a 2-pin connector for an external CMOS battery. This connector is also used to clear the CMOS. To clear the CMOS, remove the battery, short pins 1-2 for more than 10 seconds, and then install the battery.

TPM/Port 80 Header

A Trusted Platform Module (TPM)/Port 80 header is located at JTPM1 to provide TPM support and Port 80 connection. Use this header to enhance system performance and data security. Refer to the table below for pin definitions. Please go to the following link for more information on the TPM: <http://www.supermicro.com/manuals/other/TPM.pdf>.

Trusted Platform Module Header Pin Definitions			
Pin#	Definition	Pin#	Definition
1	+3.3V	2	SPI_CS#
3	RESET#	4	SPI_MISO
5	SPI_CLK	6	GND
7	SPI_MOSI	8	NC
9	+3.3V Stdbby	10	SPI_IRQ#

Disk-On-Module Power Connector

One power connector for SATA DOM (Disk-On-Module) devices is located at JSD1. Connect appropriate cables here to provide power support for your Serial Link DOM devices.

DOM Power Pin Definitions	
Pin#	Definition
1	5V
2	Ground
3	Ground

LVDS Connector

LVDS1 is the LVDS connector. LVDS (low-voltage differential signaling) is a high-speed digital interface that operates at low power. It is a type of connection that is mostly used with monitors.

M.2 Slot

The motherboard has two M.2 slots (JMD1 and JMD2). M.2 was formerly known as Next Generation Form Factor (NGFF) and serves to replace mini PCIe. M.2 allows for a variety of card sizes, increased functionality, and spatial efficiency. JMD1 supports an E-Key CNVi/PCIe 3.0 x1 device in the 2230 form factor, whereas JMD2 supports an M-Key SATA/PCIe 3.0 x4 device in the 2242 and 2280 form factors.

Buzzer

On the JD1 header, pins 1-4 are for the buzzer. If you wish to use an external speaker, connect its cable to this header.

Buzzer Pin Definitions	
Pin #	Definition
1-4	Buzzer

Internal Speaker

The Internal Speaker (JSPKR1) is used to provide audible indications for various beep codes. Refer to the table below for pin definitions.

Internal Speaker Pin Definitions	
Pin#	Definition
1	SPEAKER_LN_OUT
2	SPEAKER_LP_OUT
3	SPEAKER_RN_OUT
4	SPEAKER_RP_OUT

COM Header

The motherboard has one COM header that provides two serial connections (COM1/2) and supports RS-232 function, utilizing Supermicro PN: CBL-CDAT-0604 or CBL-CUSB-0984 (not included).

COM Header (COM1/2) Pin Definitions			
Pin#	Definition	Pin#	Definition
1	DCDA	2	DSRA
3	RXDA	4	RTSA
5	TXDA	6	CTSA
7	DTRA	8	RIA
9	GND	10	N/A
11	DCDC	12	DSRC
13	RXDC	14	RTSC
15	TXDC	16	CTSC
17	DTRC	18	RIC
19	GND	20	N/A

Control Panel

JF1 contains header pins for various buttons and indicators that are normally located on a control panel at the front of the chassis. These connectors are designed specifically for use with Supermicro chassis. See the figure below for the descriptions of the front control panel buttons and LED indicators.

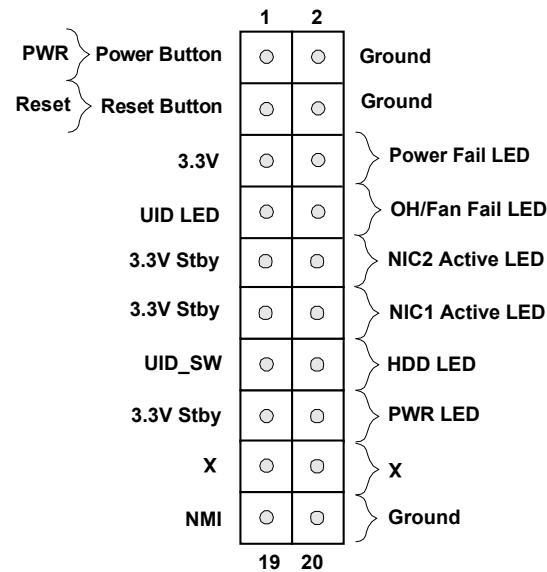


Figure 4-1. JF1 Control Panel Pins

Power Button

The Power Button connection is located on pins 1 and 2 of JF1. Momentarily contacting both pins will power on/off the system. This button can also be configured to function as a suspend button. To turn off the power when the system is in suspend mode, press the button for 4 seconds or longer. Refer to the table below for pin definitions.

Power Button Pin Definitions (JF1)	
Pin#	Definition
1	Signal
2	Ground

Reset Button

The Reset Button connection is located on pins 3 and 4 of JF1. Attach it to a hardware reset switch on the computer case to reset the system. Refer to the table below for pin definitions.

Reset Button Pin Definitions (JF1)	
Pin#	Definition
3	Reset
4	Ground

Overheat (OH)/Fan Fail

Connect an LED cable to pins 7 and 8 of the Front Control Panel to use the Overheat/Fan Fail LED connections. The LED on pin 8 provides warnings of overheating or fan failure. Refer to the tables below for pin definitions.

OH/Fan Fail Indicator Status	
State	Definition
Off	Normal
On	Overheat
Flashing	Fan Fail

OH/Fan Fail LED Pin Definitions (JF1)	
Pin#	Definition
7	3.3V
8	OH/Fan Fail LED

NIC1/NIC2 (LAN1/LAN2)

The NIC (Network Interface Controller) LED connection for LAN port 1 is located on pins 11 and 12 of JF1, and LAN port 2 is on pins 9 and 10. Attach the NIC LED cables here to display network activity. Refer to the table below for pin definitions.

NIC1/NIC2 LED Pin Definitions (JF1)	
Pin#	Definition
9	3.3V Stby
10	NIC 2 Link LED
11	3.3V Stby
12	NIC 1 Link LED

HDD LED

The HDD LED connection is located on pins 13 and 14 of JF1. Attach a cable to pin 14 to show hard drive activity status. Refer to the table below for pin definitions.

HDD LED Pin Definitions (JF1)	
Pins	Definition
13	3.3V
14	HDD Active

Power LED

The Power LED connection is located on pins 15 and 16 of JF1. Refer to the table below for pin definitions.

Power LED Pin Definitions (JF1)	
Pins	Definition
15	3.3 Stby
16	PWR LED

NMI Button

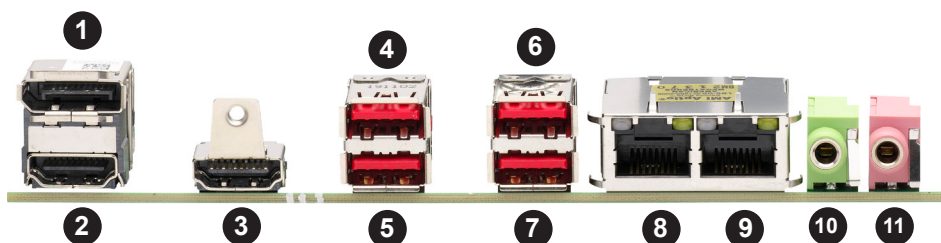
The non-maskable interrupt (NMI) button header is located on pins 19 and 20 of JF1. Refer to the table below for pin definitions.

NMI Button Pin Definitions (JF1)	
Pins	Definition
19	Control
20	Ground

4.3 Input/Output Ports

Rear I/O Ports

See the figure below for the locations and descriptions of the I/O ports on the rear of the motherboard.



Rear I/O Ports					
#	Description	#	Description	#	Description
1	DisplayPort	5	USB6 (3.2)	9	LAN2
2	HDMI 2.0	6	USB5 (3.2)	10	LINE_OUT
3	HDMI 1.4	7	USB4 (3.2)	11	MIC_IN
4	USB7 (3.2)	8	LAN1		

HDMI and HDMI 2.0 Port

Two HDMI (High Definition Multimedia Interface) ports are on the I/O back panel. This connector is used to display both high definition video and digital sound through an HDMI-capable display, using a single HDMI cable (not included). The motherboard also offers an HDMI 2.0 port and an HDMI 1.4 port. HDMI 2.0 allows faster frame rates and is backward compatible with previous HDMI versions. This port provides Intel HD Graphics digital output with resolution up to 4096x2160 at 60Hz Refresh Rate with HDR.

DP (DisplayPort)

There is one DisplayPort on the I/O back panel. DisplayPort, developed by the VESA consortium, delivers digital display and fast refresh rate. It can connect to virtually any display using a DisplayPort adaptor for devices such as VGA, DVI, or HDMI. This port provides Intel HD Graphics digital output with resolution up to 4096x2304 at 60Hz Refresh Rate.

LAN Ports

Two Gigabit Ethernet ports (LAN1/2) are located on the I/O back panel. All of these ports accept RJ45 cables. Refer to the table below for pin definitions.

LAN Port Pin Definition			
Pin#	Definition	Pin#	Definition
1	TX_D1+	5	TX_D3+
2	TX_D1-	6	TX_D3-
3	TX_D2+	7	TX_D4+
4	TX_D2-	8	TX_D4-

High Definition Audio Ports

The green jack on the I/O back panel audio port is the Line Out connection and the pink jack is the Mic In connection.

HD Audio Pin Definitions	
Color	Definition
Green	Line Out
Pink	Mic In



Universal Serial Bus (USB) Ports

There are four USB 3.2 ports (USB4/5 and USB6/7) located on the I/O back panel. The motherboard also has two front access USB 2.0 headers (USB0/1 and USB2/3). The onboard headers can be used to provide front side USB access with a cable (not included).

Front Panel USB 0/1, 2/3 (2.0) Pin Definitions			
Pin#	Definition	Pin#	Definition
1	+5V	2	+5V
3	USB_PN2	4	USB_PN3
5	USB_PP2	6	USB_PP3
7	Ground	8	Ground
9	Key	10	Ground

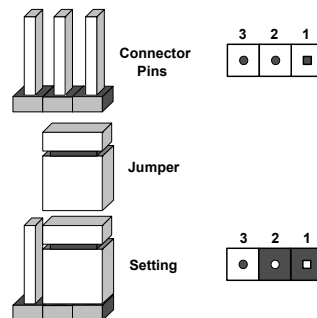
Back Panel USB (3.2) Header Pin Definitions			
Pin#	Definition	Pin#	Definition
1	GND	11	GND
2	TX1+	12	TX2-
3	TX1-	13	TX2+
4	GND	14	GND
5	RX1+	15	RX2-
6	RX1-	16	RX2+
7	GND	17	GND
8	D1+	18	D2+
9	D1-	19	D2-
10	VBUS1	20	VBUS2

4.4 Jumpers

Explanation of Jumpers

To modify the operation of the motherboard, jumpers are used to choose between optional settings. Jumpers create shorts between two pins to change the function associated with it. Pin 1 is identified with a square solder pad on the printed circuit board. See the [motherboard layout page](#) for jumper locations.

Note: On a two-pin jumper, "Closed" means the jumper is on both pins and "Open" indicates the jumper is either on only one pin or has been completely removed.



CMOS Clear

JBT1 is used to clear CMOS, which will also clear any passwords. Instead of pins, this jumper consists of contact pads to prevent accidentally clearing the contents of CMOS.

To Clear CMOS

1. First power down the system and unplug the power cord(s).
2. Remove the cover of the chassis to access the motherboard.
3. Remove the onboard battery from the motherboard.
4. Short the CMOS pads with a metal object such as a small screwdriver for at least four seconds.
5. Remove the screwdriver (or shorting device).
6. Replace the cover, reconnect the power cord(s), and power on the system.

Note: Clearing CMOS will also clear all passwords.

Do not use the PW_ON connector to clear CMOS.

Watch Dog Timer

Watchdog (JWD1) is a system monitor that can reboot the system when a software application hangs. Close pins 1-2 to reset the system if an application hangs. Close pins 2-3 to generate a non-maskable interrupt (NMI) signal for the application that hangs. Refer to the table below for jumper settings. The Watchdog must also be enabled in the BIOS.

Watch Dog Jumper Settings	
Jumper Setting	Definition
Pins 1-2	Reset
Pins 2-3	NMI
Open	Disabled

TPM Enable

Use JPT1 to enable or disable the onboard TPM2.0. Refer to the table below for jumper settings.

TPM Enable/Disable Jumper Settings	
Jumper Setting	Definition
Pins 1-2	Enabled
Pins 2-3	Disabled (Default)

LAN1/LAN2 Enable/Disable

Use jumper JPL1 to enable or disable LAN port 1 and JPL2 to enable or disable LAN port 2.

LAN1/2 Enable/Disable Jumper Settings	
Jumper Setting	Definition
Pins 1-2	Enabled (Default)
Pins 2-3	Disabled

Front Panel Audio Enable

JPAC1 allows you to enable or disable the onboard audio support. The default position is on pins 1 and 2 to enable onboard audio connections. Refer to the table below for jumper settings.

Front Panel Audio Enable Jumper Settings	
Jumper Setting	Definition
Pins 1-2	Enabled (Default)
Pins 2-3	Disabled

LVDS Power Voltage

Use this jumper to select the power voltage for the LVDS panel. Make sure that the specifications of the cable are compatible with the panel to prevent damage.

LVDS Voltage Selection Jumper Settings	
Jumper Setting	Definition
Pins 1-2	3.3V (Default)
Pins 2-3	5V

ME Manufacturing Mode

Close pins 2-3 of jumper JPME2 to bypass SPI flash security and force the system to operate in the manufacturing mode, which will allow the user to flash the system firmware from a host server for system setting modifications. Refer to the table below for jumper settings.

ME Manufacturing Mode Jumper Settings	
Jumper Setting	Definition
Pins 1-2	Normal (Default)
Pins 2-3	Manufacturing Mode

Slot7 PCIe Bifurcation

Use JRF1 and JRF2 to adjust the PCIe lane options on Slot 7 expansion slot. The options are x16, x8x8, or x8x4x4.

PCIe Bifurcation Jumper Settings		
JRF1	JRF2	PEG
Pins 1-2	Pins 1-2	x16 (Default)
Pins 2-3	Pins 1-2	x8x8
Pins 2-3	Pins 2-3	x8x4x4

SMBus to PCIe Slots

Use jumpers JI²C1 and JI²C2 to enable PCIe SMB (System Management Bus) support to improve system management for the onboard PCIe slot.

SMBus to PCIe Slots Jumper Settings	
Jumper Setting	Definition
Pins 1-2	Enabled
Pins 2-3	Disabled (Default)

4.5 LED Indicators

LAN LEDs

Two LAN ports (LAN 1/2) are located on the I/O back panel of the motherboard. Each Ethernet LAN port has two LEDs. The green LED indicates activity, while the other Link LED may be green, amber, or off to indicate the speed of the connection. Refer to the tables below for more information.

LAN Activity LED (Right) LED State		
Color	Status	Definition
Green	Flashing	Active

LAN Link LED (Left) LED State	
LED Color	Definition
Green	100/10Mbps
Yellow/Amber	1Gbps

Power LED

LED1 is the Power LED. When this LED is lit, it means power is present on the motherboard. In suspend mode, this LED will blink on and off. Be sure to turn off the system and unplug the power cord(s) before removing or installing components.

Power LED Indicator	
LED Color	Definition
Off	System Off (power cable not connected)
Green	System On

4.6 Storage Ports

SATA Ports

There are two SATA 3.0 ports supported by the Intel PCH W480E chipset. SATA ports provide serial-link signal connections, which are faster than the connections of Parallel ATA.

Note: For more information on the SATA HostRAID configuration, please refer to the Intel SATA HostRAID user's guide posted on our website at <https://www.supermicro.com/support/manuals/>.

Chapter 5

Software

After the hardware has been installed, you can install the Operating System (OS), configure RAID settings, and install the drivers.

5.1 Microsoft Windows OS Installation

If you will be using RAID, you must configure RAID settings before installing the Windows OS and the RAID driver. Refer to the RAID Configuration User Guides posted on our website at www.supermicro.com/support/manuals.

Installing the OS

1. Create a method to access the MS Windows installation ISO file. That might be a DVD, perhaps using an external USB/SATA DVD drive, or a USB flash drive, or the IPMI KVM console.
2. Retrieve the proper RST/RSTe driver. Go to the Supermicro web page for your motherboard and click on "Download the Latest Drivers and Utilities", select the proper driver, and copy it to a USB flash drive.
3. Boot from a bootable device with Windows OS installation. You can see a bootable device list by pressing **F11** during the system startup.

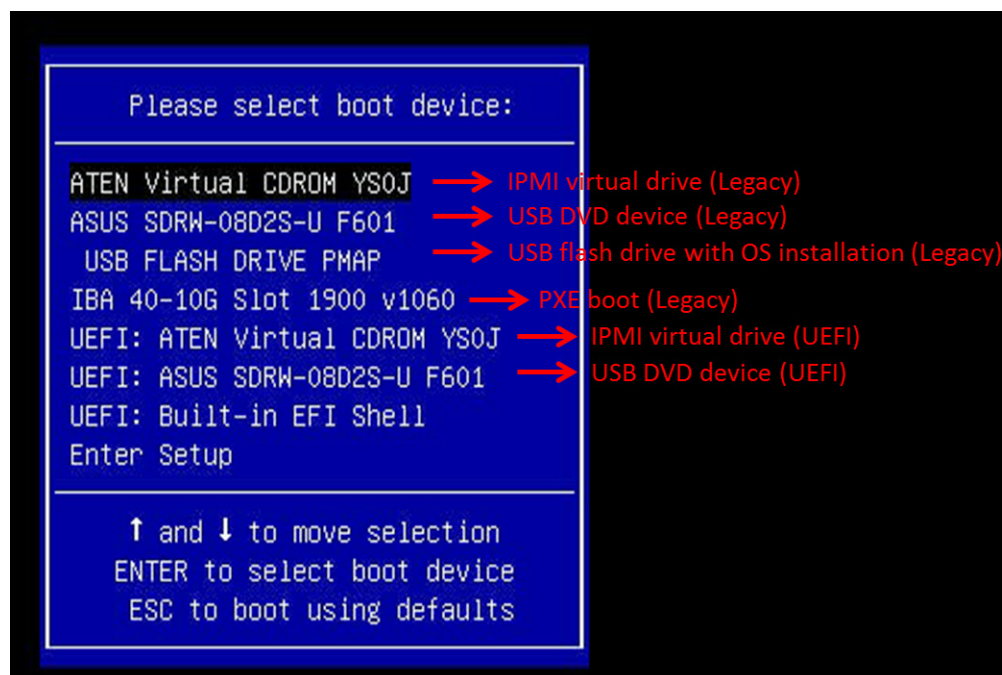


Figure 5-1. Select Boot Device

4. During Windows Setup, continue to the dialog where you select the drives on which to install Windows. If the disk you want to use is not listed, click on the “Load driver” link in the bottom left corner.

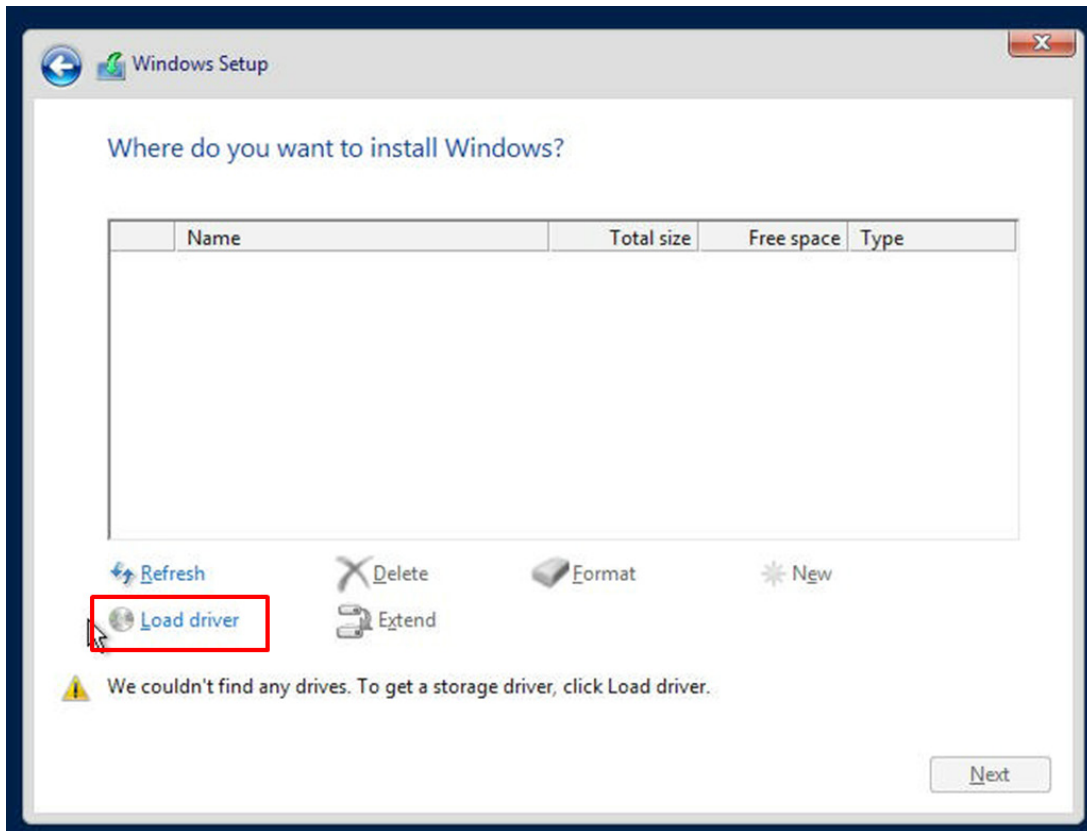


Figure 5-2. Load Driver Link

To load the driver, browse the USB flash drive for the proper driver files.

- For RAID, choose the SATA/sSATA RAID driver indicated, then choose the storage drive on which you want to install it.
 - For non-RAID, choose the SATA/sSATA AHCI driver indicated, then choose the storage drive on which you want to install it.
5. Once all devices are specified, continue with the installation.
 6. After the Windows OS installation has completed, the system will automatically reboot multiple times.

5.2 Driver Installation

The Supermicro website contains drivers and utilities for your system at <https://www.supermicro.com/wdl/driver>. Some of these must be installed, such as the chipset driver.

After accessing the website, go into the CDR_Images (in the parent directory of the above link) and locate the ISO file for your motherboard. Download this file to a USB flash drive or a DVD. (You may also use a utility to extract the ISO file if preferred.)

Another option is to go to the Supermicro website at <http://www.supermicro.com/products/>. Find the product page for your motherboard, and "Download the Latest Drivers and Utilities". Insert the flash drive or disk and the screenshot shown below should appear.



Figure 5-3. Driver & Tool Installation Screen

Note: Click the icons showing a hand writing on paper to view the readme files for each item. Click the computer icons to the right of these items to install each item (from top to the bottom) one at a time. **After installing each item, you must re-boot the system before moving on to the next item on the list.** The bottom icon with a CD on it allows you to view the entire contents.

5.3 SuperDoctor® 5

The Supermicro SuperDoctor 5 is a hardware monitoring program that functions in a command-line or web-based interface in Windows and Linux operating systems. The program monitors system health information such as CPU temperature, system voltages, system power consumption, and fan speed, and provides alerts via email or Simple Network Management Protocol (SNMP).

SuperDoctor 5 comes in local and remote management versions and can be used with Nagios to maximize your system monitoring needs. With SuperDoctor 5 Management Server (SSM Server), you can remotely control power on/off and reset chassis intrusion for multiple systems with SuperDoctor 5 or IPMI. SD5 Management Server monitors HTTP, FTP, and SMTP services to optimize the efficiency of your operation.



Figure 5-4. SuperDoctor 5 Interface Display Screen (Health Information)

Chapter 6

Optional Components

This chapter describes optional system components and installation procedures.

6.1 Optional Parts List

Optional Parts List		
Description	Part Number	Quantity
Rackmount Kit	MCP-290-30002-0B	1
SATA Cable	CBL-0473L	1

6.2 Rackmount Kit

The server can be mounted in a rack using an optional rackmount kit (MCP-290-30002-0B). The kit consists of two rack brackets and a two-part power adapter shelf bracket. See [Section 2.4](#) for installation information regarding the rackmount kit.

6.3 SATA Cable

One straight-straight, 21cm, 30AWG SATA cable (CBL-0473L) is used to install additional SATA drives.

Chapter 7

Troubleshooting and Support

7.1 Information Resources

Website

A great deal of information is available on the Supermicro website, supermicro.com.

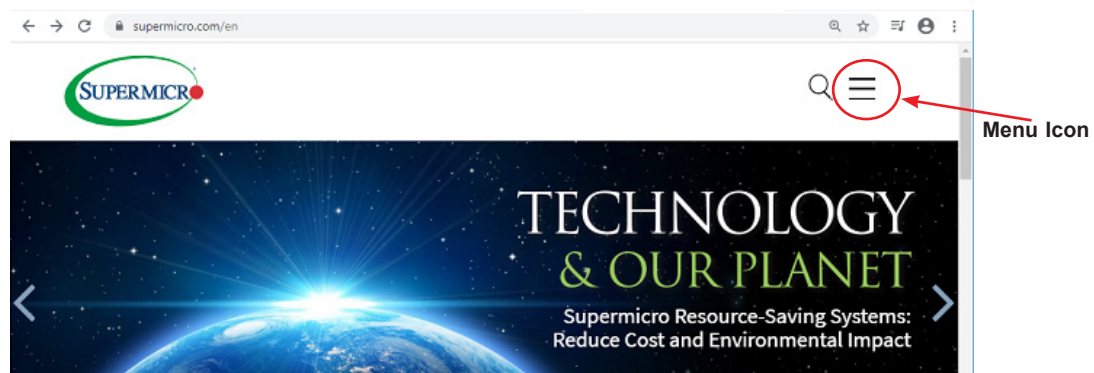


Figure 7-1. Supermicro Website

- Specifications for servers and other hardware are available by clicking the menu icon, then selecting the **Products** option.
- The **Support** option offers downloads (manuals, BIOS/BMC, drivers, etc.), FAQs, RMA, warranty, and other service extensions.

Direct Links for the E300-12C System

Web [SYS-E300-12C](#) specifications page

[X12SCV-LVDS motherboard page](#) for links to the Quick Reference Guide, User Manual, validated storage drives, etc.

Direct Links for General Support and Information

[Frequently Asked Questions](#)

[Add-on card descriptions](#)

[TPM User Guide](#)

General Memory Configuration Guide: [X12](#)

[IPMI User Guide](#)

[SuperDoctor5 Large Deployment Guide](#)

For validated memory, use our [Product Resources page](#)

[Product Matrices](#) page for links to tables summarizing specs for systems, motherboards, power supplies, riser cards, add-on cards, etc.

[Security Center](#) for recent security notices

[Supermicro Phone and Addresses](#)

7.2 Troubleshooting Procedures

Use the following procedures to troubleshoot your system. If you have followed all of the procedures below and still need assistance, refer to the [Technical Support Procedures](#) or [Returning Merchandise for Service](#) section(s) in this chapter. [Power down](#) the system before changing any non-hot-swap hardware components.

Before Power On

1. Make sure that there are no short circuits between the motherboard and chassis.
2. Disconnect all ribbon/wire cables from the motherboard, including those for the keyboard and mouse.
3. Remove all add-on cards.
4. Install the CPU (making sure it is fully seated) and connect the front panel connectors to the motherboard.

No Power

1. Make sure that there are no short circuits between the motherboard and the chassis.
2. Make sure that the ATX power connectors are properly connected.
3. Check that the 115V/230V switch, if available, on the power supply is properly set.
4. Turn the power switch on and off to test the system, if applicable.
5. The battery on your motherboard may be old. Check to verify that it still supplies ~3VDC. If it does not, replace it with a new one.

No Video

1. If the power is on, but you have no video, remove all add-on cards and cables.
2. Use the speaker to determine if any beep codes are present. Refer to [Appendix A](#) for details on beep codes.
3. Remove all memory modules and turn on the system (if the alarm is on, check the specs of memory modules, reset the memory, or try a different one).

System Boot Failure

If the system does not display POST (Power-On-Self-Test) or does not respond after the power is turned on, check the following:

1. Check for any error beep from the motherboard speaker.
 - If there is no error beep, try to turn on the system without DIMM modules installed. If there is still no error beep, replace the motherboard.
 - If there are error beeps, clear the CMOS settings by unplugging the power cord and contacting both pads on the CMOS clear jumper (JBT1).
2. Remove all components from the motherboard, especially the DIMM modules. Make sure that system power is on and that memory error beeps are activated.
3. Turn on the system with only one DIMM module installed. If the system boots, check for bad DIMM modules or slots by following the Memory Errors Troubleshooting procedure in this chapter.

Memory Errors

When a no-memory beep code is issued by the system, check the following:

1. Make sure that the memory modules are compatible with the system and are properly installed. See Chapter 2 for installation instructions. (For memory compatibility, refer to the "Tested Memory List" link on the motherboard's product page to see a list of supported memory.)
2. Check if different speeds of DIMMs have been installed. It is strongly recommended that you use the same RAM type and speed for all DIMMs in the system.
3. Make sure that you are using the correct type of ECC DDR4 modules recommended by the manufacturer.
4. Check for bad DIMM modules or slots by swapping a single module among all memory slots and check the results.

Losing the System's Setup Configuration

1. Make sure that you are using a high-quality power supply. A poor-quality power supply may cause the system to lose the CMOS setup information. Refer to [Chapter 2](#) for details on recommended power supplies.
2. The battery on your motherboard may be old. Check to verify that it still supplies ~3VDC. If it does not, replace it with a new one.
3. If the above steps do not fix the setup configuration problem, contact your vendor for repairs.

When the System Becomes Unstable

A. If the system becomes unstable during or after OS installation, check the following:

1. CPU/BIOS support: Make sure that your CPU is supported and that you have the latest BIOS installed in your system.
2. Memory support: Make sure that the memory modules are supported by testing the modules using memtest86 or a similar utility.

Note: Click on the "Tested Memory List" link on the motherboard's product page to see a list of supported memory.

3. HDD support: Make sure that all hard disk drives (HDDs) work properly. Replace the bad HDDs with good ones.
4. System cooling: Check the system cooling to make sure that all heatsink fans and CPU/system fans, etc., work properly. Check the hardware monitoring settings in the IPMI to make sure that the CPU and system temperatures are within the normal range. Also check the front panel Overheat LED and make sure that it is not on.
5. Adequate power supply: Make sure that the power supply provides adequate power to the system. Make sure that all power connectors are connected. Please refer to our website for more information on the minimum power requirements.
6. Proper software support: Make sure that the correct drivers are used.

B. If the system becomes unstable before or during OS installation, check the following:

1. Source of installation: Make sure that the devices used for installation are working properly, including boot devices such as CD/DVD.
2. Cable connection: Check to make sure that all cables are connected and working properly.
3. Using the minimum configuration for troubleshooting: Remove all unnecessary components (starting with add-on cards first), and use the minimum configuration (but with the CPU

and a memory module installed) to identify the trouble areas. Refer to the steps listed in Section A above for proper troubleshooting procedures.

4. Identifying bad components by isolating them: If necessary, remove a component in question from the chassis, and test it in isolation to make sure that it works properly. Replace a bad component with a good one.
5. Check and change one component at a time instead of changing several items at the same time. This will help isolate and identify the problem.
6. To find out if a component is good, swap this component with a new one to see if the system will work properly. If so, then the old component is bad. You can also install the component in question in another system. If the new system works, the component is good and the old system has problems.

7.3 UEFI BIOS Recovery

Warning: Do not upgrade the BIOS unless your system has a BIOS-related issue. Flashing the wrong BIOS can cause irreparable damage to the system. In no event shall Supermicro be liable for direct, indirect, special, incidental, or consequential damages arising from a BIOS update. If you do update the BIOS, do not shut down or reset the system while the BIOS is updating to avoid possible boot failure.

Overview

The Unified Extensible Firmware Interface (UEFI) provides a software-based interface between the operating system and the platform firmware in the pre-boot environment. The UEFI specification supports an architecture-independent mechanism that will allow the UEFI OS loader stored in an add-on card to boot the system. The UEFI offers clean, hands-off management to a computer during system boot.

Recovering the UEFI BIOS Image

A UEFI BIOS flash chip consists of a recovery BIOS block and a main BIOS block (a main BIOS image). The recovery block contains critical BIOS codes, including memory detection and recovery codes for the user to flash a healthy BIOS image if the original main BIOS image is corrupted. When the system power is turned on, the recovery block codes execute first. Once this process is complete, the main BIOS code will continue with system initialization and the remaining POST (Power-On Self-Test) routines.

Note 1: Follow the BIOS recovery instructions below for BIOS recovery when the main BIOS block crashes.

Note 2: When the BIOS recovery block crashes, you will need to follow the procedures to make a Returned Merchandise Authorization (RMA) request. Also, you may use the Supermicro Update Manager (SUM) Out-of-Band (https://www.supermicro.com.tw/products/nfo/SMS_SUM.cfm) to reflash the BIOS.

Recovering the Main BIOS Block with a USB Device

This feature allows the user to recover the main BIOS image using a USB-attached device without additional utilities used. A USB flash device such as a USB Flash Drive, or a USB CD/DVD ROM/RW device can be used for this purpose. However, a USB Hard Disk drive cannot be used for BIOS recovery at this time.

The file system supported by the recovery block is FAT (including FAT12, FAT16, and FAT32) which is installed on a bootable or non-bootable USB-attached device. However, the BIOS might need several minutes to locate the SUPER.ROM file if the media size becomes too large due to the huge volumes of folders and files stored in the device.

To perform UEFI BIOS recovery using a USB-attached device, follow the instructions below.

1. Using a different machine, copy the "Super.ROM" binary image file into the Root "\\" directory of a USB device or a writable CD/DVD.

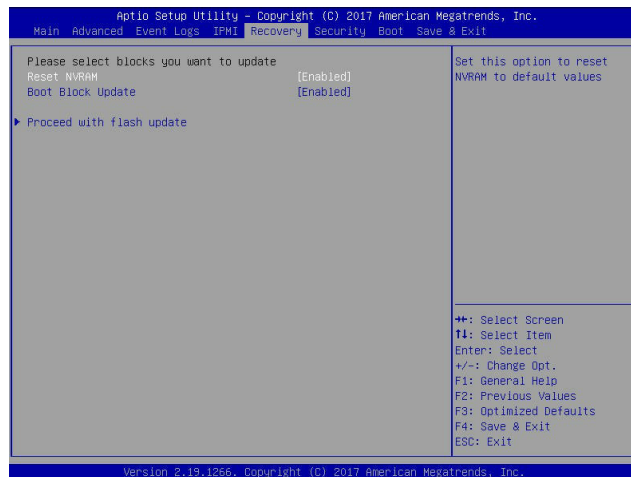
Note 1: If you cannot locate the "Super.ROM" file in your drive disk, visit our website at www.supermicro.com to download the BIOS package. Extract the BIOS binary image into a USB flash device and rename it "Super.ROM" for the BIOS recovery use.

Note 2: Before recovering the main BIOS image, confirm that the "Super.ROM" binary image file you download is the same version or a close version meant for your motherboard.

2. Insert the USB device that contains the new BIOS image ("Super.ROM") into your USB drive and reset the system when the following screen appears.



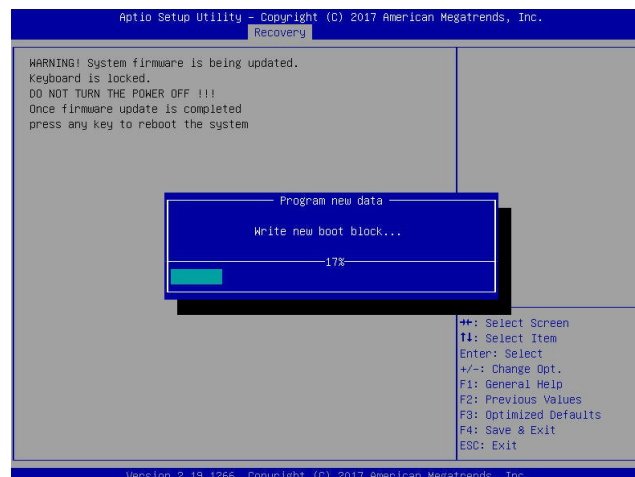
3. After locating the healthy BIOS binary image, the system will enter the BIOS Recovery menu as shown below.



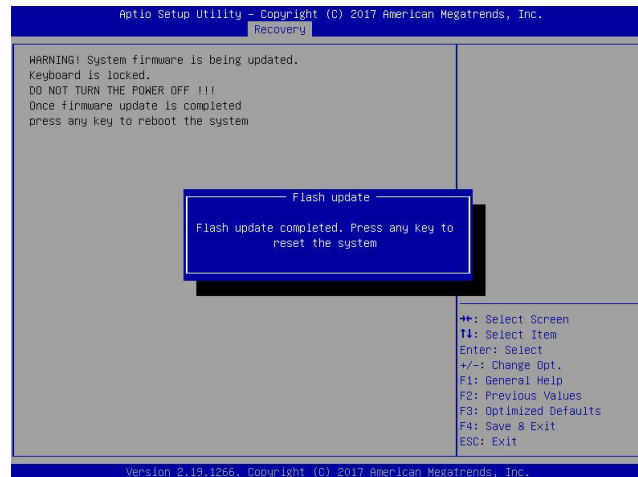
Note: At this point, you may decide if you want to start the BIOS recovery. If you decide to proceed with BIOS recovery, follow the procedures below.

4. When the screen as shown above displays, use the arrow keys to select the item "Proceed with flash update" and press the <Enter> key. You will see the BIOS recovery progress as shown in the screen below.

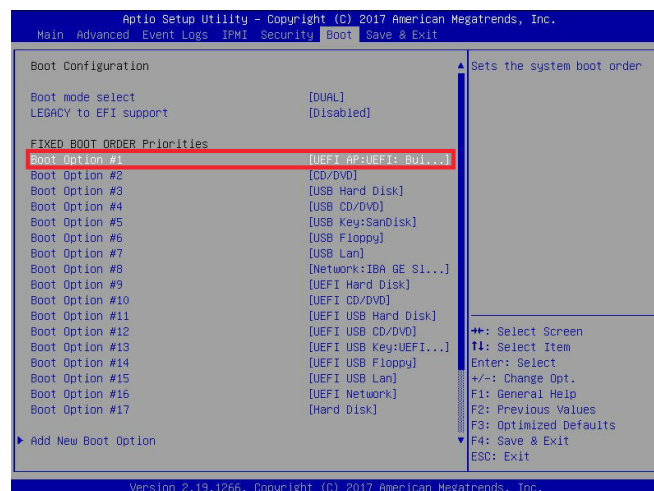
Note: Do not interrupt the BIOS flashing process until it has completed.



5. After the BIOS recovery process is complete, press any key to reboot the system.



6. Using a different system, extract the BIOS package into a USB flash drive.
7. Press continuously during system boot to enter the BIOS Setup utility. From the top of the tool bar, select Boot to enter the submenu. From the submenu list, select Boot Option #1 as shown below. Then, set Boot Option #1 to [UEFI AP:UEFI: Built-in EFI Shell]. Press <F4> to save the settings and exit the BIOS Setup utility.



8. When the UEFI Shell prompt appears, type `fs#` to change the device directory path. Go to the directory that contains the BIOS package you extracted earlier from Step 6. Enter `flash.nsh BIOSname.###` at the prompt to start the BIOS update process.

```

UEFI Interactive Shell v2.1
EDK II
UEFI v2.50 (American Megatrends, 0x0005000C)
Mapping table
  FS0: Alias(s):HD(0)MB:BLK1:
    PciRoot(0x0)/Pci(0x14,0x0)/USB(0x11,0x0)/HD(1,MBR,0x37901072,0x800,0x1
CR3592)
  BLK0: Alias(s):
    PciRoot(0x0)/Pci(0x14,0x0)/USB(0x11,0x0)
Press F8 in 1 seconds to skip startup.nsh or any other key to continue.
Shell> fs0:
FS0:\> cd AFUDOS
FS0:\AFUDOS> cd SKIPME2_03162017
FS0:\AFUDOS\SKIPME2_03162017> flash.nsh X110PU7.314

```

Note: Do not interrupt this process until the BIOS flashing is complete.

```

Done.
[ Access Cmos Port Ex ]
<Read>
Index 0x51: 0x10

Done.
*****
* Program BIOS and ME (including FDT) regions...
*****
| AMT Firmware Update Utility v5.09.01.1317 |
| Copyright (C)2017 American Megatrends Inc. All Rights Reserved. |
|-----|
CPUID = 50652

Reading flash ..... done
- ME Data Size checking - ok
- FFS checksums ..... ok
- Check RomLayout ..... OK
Erasing Boot Block ..... done
Updating Boot Block ..... done
Verifying Boot Block ..... done
Erasing Main Block ..... 0x00132000 (0%)

```

```

Verifying NDB Block ..... done
- Update success for FDR
- Update success for IE
- Successful Update Recovery Loader to OPRx!!
- Successful Update MFSB!!
- Successful Update FTRP!!
- Successful Update MFS, IVB1 and IVB2!!
- Successful Update FLOG and UTDK!!
- ME Entire Image update success !!
WARNING : System must power-off to have the changes take effect!
Moving FS0:\AFUDOS\SKIPME2_03162017\rdtx64.efi -> FS0:\AFUDOS\SKIPME2_03162017\
rt.smc
- [ok]
Moving FS0:\AFUDOS\SKIPME2_03162017\afuef1x64.efi -> FS0:\AFUDOS\SKIPME2_0316201
7\afuef1.smc
- [ok]
*****
* Please ignore this 'Shell: Cannot read from file - Device Error'
* warning message due to it does not impact flashing process.
*****
Deleting 'afuef1.smc'
Delete successful.
FS0:\>

```

9. The screen above indicates that the BIOS update process is complete. When you see the screen above, unplug the AC power cable from the power supply, clear CMOS, and plug the AC power cable in the power supply again to power on the system.
10. Press `<Del>` continuously to enter the BIOS Setup utility.
11. Press `<F3>` to load the default settings.
12. After loading the default settings, press `<F4>` to save the settings and exit the BIOS Setup utility.

7.4 CMOS Clear

JBT1 is used to clear CMOS, which will also clear any passwords. Instead of pins, this jumper consists of contact pads to prevent accidentally clearing the contents of CMOS.

To Clear CMOS

1. First [power down](#) the system completely.
2. [Remove the cover](#) of the chassis to access the motherboard.
3. [Remove the onboard battery](#) from the motherboard.
4. Short the CMOS pads with a metal object such as a small screwdriver for at least four seconds.
5. Remove the screwdriver or shorting device.
6. Replace the cover, reconnect the power cords, and power on the system.

Notes: Clearing CMOS will also clear all passwords.

Do not use the PW_ON connector to clear CMOS.



JBT1 contact pads

7.5 Where to Get Replacement Components

If you need replacement parts for your system, to ensure the highest level of professional service and technical support, purchase exclusively from our Supermicro Authorized Distributors/System Integrators/Resellers. A list can be found at: <http://www.supermicro.com>. Click the "Where to Buy" tab.

7.6 Reporting an Issue

Technical Support Procedures

Before contacting Technical Support, please take the following steps. If your system was purchased through a distributor or reseller, please contact them for troubleshooting services. They have the best knowledge of your specific system configuration.

1. Please review the [Troubleshooting Procedures](#) in this manual and [Frequently Asked Questions](#) on our website before contacting Technical Support.
2. BIOS upgrades can be downloaded from our website. **Note:** Not all BIOS can be flashed depending on the modifications to the boot block code.
3. If you still cannot resolve the problem, include the following information when contacting us for technical support:
 - System, motherboard, and chassis model numbers and PCB revision number
 - BIOS release date/version (this can be seen on the initial display when your system first boots up)
 - System configuration

An example of a Technical Support form is posted on our [website](#). Distributors: For immediate assistance, please have your account number ready when contacting our technical support department by email.

Returning Merchandise for Service

A receipt or copy of your invoice marked with the date of purchase is required before any warranty service will be rendered. You can obtain service by calling your vendor for a Returned Merchandise Authorization (RMA) number. When returning to the manufacturer, the RMA number should be prominently displayed on the outside of the shipping carton, and mailed prepaid or hand-carried. Shipping and handling charges will be applied for all orders that must be mailed when service is complete.

For faster service, RMA authorizations may be requested online (<http://www.supermicro.com/support/rma/>).

Whenever possible, repack the chassis in the original Supermicro carton, using the original packaging material. If these are no longer available, be sure to pack the chassis securely, using packaging material to surround the chassis so that it does not shift within the carton and become damaged during shipping.

This warranty only covers normal consumer use and does not cover damages incurred in shipping or from failure due to the alteration, misuse, abuse, or improper maintenance of products.

During the warranty period, contact your distributor first for any product problems.

Vendor Support Filing System

For issues related to Intel, use the Intel IPS filing system:

<https://www.intel.com/content/www/us/en/design/support/ips/training/welcome.html>

For issues related to Red Hat Enterprise Linux, since it is a subscription based OS, contact your account representative.

7.7 Feedback

Supermicro values your feedback as we strive to improve our customer experience in all facets of our business. Please email us at techwriterteam@supermicro.com to provide feedback on our manuals.

7.8 Contacting Supermicro

Headquarters

Address: Super Micro Computer, Inc.
980 Rock Ave.
San Jose, CA 95131 U.S.A.

Tel: +1 (408) 503-8000

Fax: +1 (408) 503-8008

Email: marketing@supermicro.com (General Information)
support@supermicro.com (Technical Support)

Website: www.supermicro.com

Europe

Address: Super Micro Computer B.V.
Het Sterrenbeeld 28, 5215 ML
's-Hertogenbosch, The Netherlands

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Fax: +886-(2) 8226-3992

Email: support@supermicro.com.tw

Website: www.supermicro.com.tw

Appendix A

Standardized Warning Statements for AC Systems

About Standardized Warning Statements

The following statements are industry standard warnings, provided to warn the user of situations which have the potential for bodily injury. Should you have questions or experience difficulty, contact Supermicro's Technical Support department for assistance. Only certified technicians should attempt to install or configure components.

Read this appendix in its entirety before installing or configuring components in the Supermicro chassis.

These warnings may also be found on our website at http://www.supermicro.com/about/policies/safety_information.cfm.

Warning Definition



Warning! This warning symbol means danger. You are in a situation that could cause bodily injury. Before you work on any equipment, be aware of the hazards involved with electrical circuitry and be familiar with standard practices for preventing accidents.

警告の定義

この警告サインは危険を意味します。

人身事故につながる可能性がありますので、いずれの機器でも動作させる前に、電気回路に含まれる危険性に注意して、標準的な事故防止策に精通して下さい。

此警告符号代表危險。

您正处于可能受到严重伤害的工作环境中。在您使用设备开始工作之前，必须充分意识到触电的危险，并熟练掌握防止事故发生的标准工作程序。请根据每项警告结尾的声明号码找到此设备的安全性警告说明的翻译文本。

此警告符號代表危險。

您正處於可能身體可能會受損傷的工作環境中。在您使用任何設備之前，請注意觸電的危險，並且要熟悉預防事故發生的標準工作程序。請依照每一注意事項後的號碼找到相關的翻譯說明內容。

Warnung

WICHTIGE SICHERHEITSHINWEISE

Dieses Warnsymbol bedeutet Gefahr. Sie befinden sich in einer Situation, die zu Verletzungen führen kann. Machen Sie sich vor der Arbeit mit Geräten mit den Gefahren elektrischer Schaltungen und den üblichen Verfahren zur Vorbeugung vor Unfällen vertraut. Suchen Sie mit der am Ende jeder Warnung angegebenen Anweisungsnummer nach der jeweiligen Übersetzung in den übersetzten Sicherheitshinweisen, die zusammen mit diesem Gerät ausgeliefert wurden.

BEWAHREN SIE DIESE HINWEISE GUT AUF.

INSTRUCCIONES IMPORTANTES DE SEGURIDAD

Este símbolo de aviso indica peligro. Existe riesgo para su integridad física. Antes de manipular cualquier equipo, considere los riesgos de la corriente eléctrica y familiarícese con los procedimientos estándar de prevención de accidentes. Al final de cada advertencia encontrará el número que le ayudará a encontrar el texto traducido en el apartado de traducciones que acompaña a este dispositivo.

GUARDE ESTAS INSTRUCCIONES.

IMPORTANTES INFORMATIONS DE SÉCURITÉ

Ce symbole d'avertissement indique un danger. Vous vous trouvez dans une situation pouvant entraîner des blessures ou des dommages corporels. Avant de travailler sur un équipement, soyez conscient des dangers liés aux circuits électriques et familiarisez-vous avec les procédures couramment utilisées pour éviter les accidents. Pour prendre connaissance des traductions des avertissements figurant dans les consignes de sécurité traduites qui accompagnent cet appareil, référez-vous au numéro de l'instruction situé à la fin de chaque avertissement.

CONSERVEZ CES INFORMATIONS.

תקנון הזהרות אזהרה

הזהרות הבאות הן אזהרות על פי תקני התעשייה, על מנת להזהיר את המשתמש מפני חבלה פיזית אפשרית. במידה ויש שאלות או היתקלות בבעיה כלשהי, יש ליצור קשר עם מחלקת תמיכה טכנית של סופרמיקרו. טכנאים מוסמכים בלבד רשאים להתקין או להגדיר את הרכיבים. יש לקרוא את הנספח במלואו לפני התקנת או הגדרת הרכיבים במארזי סופרמיקרו.

اَكْ ف حالة وُكِي اَي تتسبب ف اصابة جسدهُ هذا الزهر ع خطر! تحذُر .
 قبل اَي تعول على اَي هعدات، كي على علن بالوخاظر ال اُجوة عي الذوائر
 الكهزبائِة
 وكي على درا ة بالووارسات النقا ئِة لو ع وقع اَي حادث
 استخدم رقن الب اَي الو صُص ف ها ة كل تحذُر للعشر تزجوتها

안전을 위한 주의사항

경고!

이 경고 기호는 위험이 있음을 알려 줍니다. 작업자의 신체에 부상을 야기 할 수 있는
 상태에 있게 됩니다. 모든 장비에 대한 작업을 수행하기 전에 전기회로와 관련된
 위험요소들을 확인하시고 사전에 사고를 방지할 수 있도록 표준 작업절차를 준수해 주시기
 바랍니다.

해당 번역문을 찾기 위해 각 경고의 마지막 부분에 제공된 경고문 번호를 참조하십시오

BELANGRIJKE VEILIGHEIDSINSTRUCTIES

Dit waarschuwings symbool betekent gevaar. U verkeert in een situatie die lichamelijk letsel kan veroorzaken. Voordat u aan enige apparatuur gaat werken, dient u zich bewust te zijn van de bij een elektrische installatie betrokken risico's en dient u op de hoogte te zijn van de standaard procedures om ongelukken te voorkomen. Gebruik de nummers aan het eind van elke waarschuwing om deze te herleiden naar de desbetreffende locatie.

BEWAAR DEZE INSTRUCTIES

Installation Instructions



Warning! Read the installation instructions before connecting the system to the power source.

設置手順書

システムを電源に接続する前に、設置手順書をお読み下さい。

警告

将此系统连接电源前,请先阅读安装说明。

警告

將系統與電源連接前，請先閱讀安裝說明。

Warnung

Vor dem Anschließen des Systems an die Stromquelle die Installationsanweisungen lesen.

¡Advertencia!

Lea las instrucciones de instalación antes de conectar el sistema a la red de alimentación.

Attention

Avant de brancher le système sur la source d'alimentation, consulter les directives d'installation.

יש לקרוא את הוראות התקנה לפני חיבור המערכת למקור מתח.

اقرأ إرشادات التركيب قبل توصيل النظام إلى مصدر للطاقة

시스템을 전원에 연결하기 전에 설치 안내를 읽어주십시오.

Waarschuwing

Raadpleeg de installatie-instructies voordat u het systeem op de voedingsbron aansluit.

Circuit Breaker

Warning! This product relies on the building's installation for short-circuit (overcurrent) protection. Ensure that the protective device is rated not greater than: 250 V, 20 A.

サーキット・ブレーカー

この製品は、短絡(過電流)保護装置がある建物での設置を前提としています。

保護装置の定格が250 V、20 Aを超えないことを確認下さい。

警告

此产品的短路(过载电流)保护由建筑物的供电系统提供,确保短路保护设备的额定电流不大于250V,20A。

警告

此產品的短路(過載電流)保護由建築物的供電系統提供,確保短路保護設備的額定電流不大於250V,20A。

Warnung

Dieses Produkt ist darauf angewiesen, dass im Gebäude ein Kurzschluss- bzw. Überstromschutz installiert ist. Stellen Sie sicher, dass der Nennwert der Schutzvorrichtung nicht mehr als: 250 V, 20 A beträgt.

¡Advertencia!

Este equipo utiliza el sistema de protección contra cortocircuitos (o sobrecorrientes) del edificio. Asegúrese de que el dispositivo de protección no sea superior a: 250 V, 20 A.

Attention

Pour ce qui est de la protection contre les courts-circuits (surtension), ce produit dépend de l'installation électrique du local. Vérifiez que le courant nominal du dispositif de protection n'est pas supérieur à :250 V, 20 A.

מוצר זה מסתמך על הגנה המותקנת במבנים למניעת קצר חשמלי. יש לוודא כי המכשיר המגן מפני הקצר החשמלי הוא לא יותר מ-250VDC, 20A.

هذا المنتج يعتمد على معدات الحماية مه الدوائر القصيرة التي تم تثبيتها في المبنى
تأكد من أن تقييم الجهاز الوقائي ليس أكثر من : 20A, 250V

경고!

이 제품은 전원의 단락(과전류)방지에 대해서 전적으로 건물의 관련 설비에 의존합니다. 보호장치의 정격이 반드시 250V(볼트), 20A(암페어)를 초과하지 않도록 해야 합니다.

Waarschuwing

Dit product is afhankelijk van de kortsluitbeveiliging (overspanning) van uw elektrische installatie. Controleer of het beveiligde apparaat niet groter gedimensioneerd is dan 250V, 20A.

Power Disconnection Warning



Warning! The system must be disconnected from all sources of power and the power cord removed from the power supply module(s) before accessing the chassis interior to install or remove system components.



電源切断の警告

システムコンポーネントの取り付けまたは取り外しのために、シャーシー内部にアクセスするには、システムの電源はすべてのソースから切断され、電源コードは電源モジュールから取り外す必要があります。

警告

在你打开机箱并安装或移除内部器件前,必须将系统完全断电,并移除电源线。

警告

在您打開機殼安裝或移除內部元件前，必須將系統完全斷電，並移除電源線。

Warnung

Das System muss von allen Quellen der Energie und vom Netzanschlusskabel getrennt sein, das von den Spg.Versorgungsteilmodulen entfernt wird, bevor es auf den Chassisinnenraum zurückgreift, um Systemsbestandteile anzubringen oder zu entfernen.

¡Advertencia!

El sistema debe ser disconnected de todas las fuentes de energía y del cable eléctrico quitado de los módulos de fuente de alimentación antes de tener acceso el interior del chasis para instalar o para quitar componentes de sistema.

Attention

Le système doit être débranché de toutes les sources de puissance ainsi que de son cordon d'alimentation secteur avant d'accéder à l'intérieur du chassis pour installer ou enlever des composants de système.

אזהרה מפני ניתוק חשמלי

אזהרה!

יש לנתק את המערכת מכל מקורות החשמל ויש להסיר את כבל החשמל מהספק לפני גישה לחלק הפנימי של המארז לצורך התקנת או הסרת רכיבים.

يجب فصل انظاؤ من جميع مصادر انطاقت وإزانت سهك انكهرباء من وحدة امداد انطاقت قيم

انصل إلى امنناطق انداخهيت نههيكم نتشيج أو إزانت مكناث الجهاز

경고!

시스템에 부품들을 장착하거나 제거하기 위해서는 새시 내부에 접근하기 전에 반드시 전원 공급장치로부터 연결되어있는 모든 전원과 전기코드를 분리해주어야 합니다.

Waarschuwing

Voordat u toegang neemt tot het binnenwerk van de behuizing voor het installeren of verwijderen van systeem onderdelen, dient u alle spanningsbronnen en alle stroomkabels aangesloten op de voeding(en) van de behuizing te verwijderen

Equipment Installation



Warning! Only trained and qualified personnel should be allowed to install, replace, or service this equipment.

機器の設置

トレーニングを受け認定された人だけがこの装置の設置、交換、またはサービスを許可されています。

警告

只有经过培训且具有资格的人员才能进行此设备的安装、更换和维修。

警告

只有經過受訓且具資格人員才可安裝、更換與維修此設備。

Warnung

Das Installieren, Ersetzen oder Bedienen dieser Ausrüstung sollte nur geschultem, qualifiziertem Personal gestattet werden.

¡Advertencia!

Solamente el personal calificado debe instalar, reemplazar o utilizar este equipo.

Attention

Il est vivement recommandé de confier l'installation, le remplacement et la maintenance de ces équipements à des personnels qualifiés et expérimentés.

אזהרה!

צוות מוסמך בלבד רשאי להתקין, להחליף את הציוד או לתת שירות עבור הציוד.

والمدربيه لتزكيب واستبدال أو خدمة هذا الجهاز يجب أن يسمح فقط للموظفيه المؤهليه

경고!

훈련을 받고 공인된 기술자만이 이 장비의 설치, 교체 또는 서비스를 수행할 수 있습니다.

Waarschuwing

Deze apparatuur mag alleen worden geïnstalleerd, vervangen of hersteld door geschoold en gekwalificeerd personeel.

Restricted Area



Warning! This unit is intended for installation in restricted access areas. A restricted access area can be accessed only through the use of a special tool, lock and key, or other means of security. (This warning does not apply to workstations).

アクセス制限区域

このユニットは、アクセス制限区域に設置されることを想定しています。

アクセス制限区域は、特別なツール、鍵と錠前、その他のセキュリティの手段を用いてのみ出入りが可能です。

警告

此部件应安装在限制进出的场所，限制进出的场所指只能通过使用特殊工具、锁和钥匙或其它安全手段进出的场所。

警告

此裝置僅限安裝於進出管制區域，進出管制區域係指僅能以特殊工具、鎖頭及鑰匙或其他安全方式才能進入的區域。

Warnung

Diese Einheit ist zur Installation in Bereichen mit beschränktem Zutritt vorgesehen. Der Zutritt zu derartigen Bereichen ist nur mit einem Spezialwerkzeug, Schloss und Schlüssel oder einer sonstigen Sicherheitsvorkehrung möglich.

¡Advertencia!

Esta unidad ha sido diseñada para instalación en áreas de acceso restringido. Sólo puede obtenerse acceso a una de estas áreas mediante la utilización de una herramienta especial, cerradura con llave u otro medio de seguridad.

Attention

Cet appareil doit être installé dans des zones d'accès réservés. L'accès à une zone d'accès réservé n'est possible qu'en utilisant un outil spécial, un mécanisme de verrouillage et une clé, ou tout autre moyen de sécurité.

אזור עם גישה מוגבלת

אזהרה!

יש להתקין את היחידה באזורים שיש בהם הגבלת גישה. הגישה ניתנת בעזרת 'כלי אבטחה בלבד' (מפתח, מנעול וכד.).

تخصيص هذه انحدزة نترك بُها ف مناطق محظورة تم .
ممكن انصلل إن منطقت محظورة فقط من خلال استخداو أداة خاصت
أو أ وس هُت أخري نلاأمما ققم ومفتاح

경고!

이 장치는 접근이 제한된 구역에 설치하도록 되어있습니다. 특수도구, 잠금 장치 및 키, 또는 기타 보안 수단을 통해서만 접근 제한 구역에 들어갈 수 있습니다.

Waarschuwing

Dit apparaat is bedoeld voor installatie in gebieden met een beperkte toegang. Toegang tot dergelijke gebieden kunnen alleen verkregen worden door gebruik te maken van speciaal gereedschap, slot en sleutel of andere veiligheidsmaatregelen.

Battery Handling



Warning! There is the danger of explosion if the battery is replaced incorrectly. Replace the battery only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions

電池の取り扱い

電池交換が正しく行われなかった場合、破裂の危険性があります。交換する電池はメーカーが推奨する型、または同等のものを使用下さい。使用済電池は製造元の指示に従って処分して下さい。

警告

電池更換不當會有爆炸危險。請只使用同類電池或制造商推荐的功能相当的電池更換原有電池。請按制造商的說明處理廢舊電池。

警告

電池更換不當會有爆炸危險。請使用製造商建議之相同或功能相當的電池更換原有電池。請按照製造商的說明指示處理廢棄舊電池。

Warnung

Bei Einsetzen einer falschen Batterie besteht Explosionsgefahr. Ersetzen Sie die Batterie nur durch den gleichen oder vom Hersteller empfohlenen Batterietyp. Entsorgen Sie die benutzten Batterien nach den Anweisungen des Herstellers.

Attention

Danger d'explosion si la pile n'est pas remplacée correctement. Ne la remplacer que par une pile de type semblable ou équivalent, recommandée par le fabricant. Jeter les piles usagées conformément aux instructions du fabricant.

¡Advertencia!

Existe peligro de explosión si la batería se reemplaza de manera incorrecta. Reemplazar la batería exclusivamente con el mismo tipo o el equivalente recomendado por el fabricante. Desechar las baterías gastadas según las instrucciones del fabricante.

אזהרה!

קיימת סכנת פיצוץ של הסוללה במידה והוחלפה בדרך לא תקינה. יש להחליף את הסוללה בסוג התואם מחברת יצרן מומלצת. סילוק הסוללות המשומשות יש לבצע לפי הוראות היצרן.

هناك خطر من انفجار في حالة اسبدال البطارية بطريقة غير صحيحة فعلى
اسبدال البطارية
فقط بنفس النوع أو ما يعادلها مما أوصت به الشركة المصنعة
جخلص من البطاريات المسحمة وفقا لعمليات الشركة الصانعة

경고!

배터리가 올바르게 교체되지 않으면 폭발의 위험이 있습니다. 기존 배터리와 동일하거나 제조사에서 권장하는 동등한 종류의 배터리로만 교체해야 합니다. 제조사의 안내에 따라 사용된 배터리를 처리하여 주십시오.

Waarschuwing

Er is ontplofingsgevaar indien de batterij verkeerd vervangen wordt. Vervang de batterij slechts met hetzelfde of een equivalent type die door de fabrikant aanbevolen wordt. Gebruikte batterijen dienen overeenkomstig fabrieksvoorschriften afgevoerd te worden.

Redundant Power Supplies



Warning! This unit might have more than one power supply connection. All connections must be removed to de-energize the unit.

冗長電源装置

このユニットは複数の電源装置が接続されている場合があります。

ユニットの電源を切るためには、すべての接続を取り外さなければなりません。

警告

此部件连接的电源可能不止一个，必须将所有电源断开才能停止给该部件供电。

警告

此裝置連接的電源可能不只一個，必須切斷所有電源才能停止對該裝置的供電。

Warnung

Dieses Gerät kann mehr als eine Stromzufuhr haben. Um sicherzustellen, dass der Einheit kein Strom zugeführt wird, müssen alle Verbindungen entfernt werden.

¡Advertencia!

Puede que esta unidad tenga más de una conexión para fuentes de alimentación. Para cortar por completo el suministro de energía, deben desconectarse todas las conexiones.

Attention

Cette unité peut avoir plus d'une connexion d'alimentation. Pour supprimer toute tension et tout courant électrique de l'unité, toutes les connexions d'alimentation doivent être débranchées.

אם קיים יותר מספק אחד

אזהרה!

ליחידה יש יותר מחיבור אחד של ספק. יש להסיר את כל החיבורים על מנת לרוקן את היחידה.

قد يكون لهذا الجهاز عدة اتصالات بوحدات امداد الطاقة .

يجب إزالة كافة الاتصالات لعسل الوحدة عن الكهرباء

경고!

이 장치에는 한 개 이상의 전원 공급 단자가 연결되어 있을 수 있습니다. 이 장치에 전원을 차단하기 위해서는 모든 연결 단자를 제거해야만 합니다.

Waarschuwing

Deze eenheid kan meer dan één stroomtoevoeraansluiting bevatten. Alle aansluitingen dienen verwijderd te worden om het apparaat stroomloos te maken.

Backplane Voltage



Warning! Hazardous voltage or energy is present on the backplane when the system is operating. Use caution when servicing.

バックプレーンの電圧

システムの稼働中は危険な電圧または電力が、バックプレーン上にかかっています。

修理する際には注意ください。

警告

当システム正在进行时，背板上有很危险的电压或能量，进行维修时务必小心。

警告

當系統正在進行時，背板上有危險的電壓或能量，進行維修時務必小心。

Warnung

Wenn das System in Betrieb ist, treten auf der Rückwandplatine gefährliche Spannungen oder Energien auf. Vorsicht bei der Wartung.

¡Advertencia!

Cuando el sistema está en funcionamiento, el voltaje del plano trasero es peligroso. Tenga cuidado cuando lo revise.

Attention

Lorsque le système est en fonctionnement, des tensions électriques circulent sur le fond de panier. Prendre des précautions lors de la maintenance.

מתח בפנל האחורי

אזהרה!

קיימת סכנת מתח בפנל האחורי בזמן תפעול המערכת. יש להיזהר במהלך העבודה.

هناك خطر من التيار الكهربائي أو الطاقة المبددة على الساحة
عندما يكون النظام يعمل كه حذرا عند خدمة هذا الجهاز

경고!

시스템이 동작 중일 때 후면판 (Backplane)에는 위험한 전압이나 에너지가 발생 합니다.
서비스 작업 시 주의하십시오.

Waarschuwing

Een gevaarlijke spanning of energie is aanwezig op de backplane wanneer het systeem in gebruik is. Voorzichtigheid is geboden tijdens het onderhoud.

Comply with Local and National Electrical Codes



Warning! Installation of the equipment must comply with local and national electrical codes.

地方および国の電気規格に準拠

機器の取り付けはその地方および国の電気規格に準拠する必要があります。

警告

设备安装必须符合本地与本国电气法规。

警告

設備安裝必須符合本地與本國電氣法規。

Warnung

Die Installation der Geräte muss den Sicherheitsstandards entsprechen.

¡Advertencia!

La instalacion del equipo debe cumplir con las normas de electricidad locales y nacionales.

Attention

L'équipement doit être installé conformément aux normes électriques nationales et locales.

תיאום חוקי החשמל הארצי

אזהרה!

התקנת הציוד חייבת להיות תואמת לחוקי החשמל המקומיים והארציים.

تركيب المعدات الكهربائية يجب أن يمثل للقوايه المحلية والبطية المتعلقة
بالكهرباء

경고!

현 지역 및 국가의 전기 규정에 따라 장비를 설치해야 합니다.

Waarschuwing

Bij installatie van de apparatuur moet worden voldaan aan de lokale en nationale elektriciteitsvoorschriften.

Product Disposal



Warning! Ultimate disposal of this product should be handled according to all national laws and regulations.

製品の廃棄

この製品を廃棄処分する場合、国の関係する全ての法律・条例に従い処理する必要があります。

警告

本产品的废弃处理应根据所有国家的法律和规章进行。

警告

本產品的廢棄處理應根據所有國家的法律和規章進行。

Warnung

Die Entsorgung dieses Produkts sollte gemäß allen Bestimmungen und Gesetzen des Landes erfolgen.

¡Advertencia!

Al deshacerse por completo de este producto debe seguir todas las leyes y reglamentos nacionales.

Attention

La mise au rebut ou le recyclage de ce produit sont généralement soumis à des lois et/ou directives de respect de l'environnement. Renseignez-vous auprès de l'organisme compétent.

סילוק המוצר

אזהרה!

סילוק סופי של מוצר זה חייב להיות בהתאם להנחיות וחוקי המדינה.

التخلص النهائي من هذا المنتج ينبغي التعامل معه وفقا لجميع القوانين واللوائح الوطنية عند

경고!

이 제품은 해당 국가의 관련 법규 및 규정에 따라 폐기되어야 합니다.

Waarschuwing

De uiteindelijke verwijdering van dit product dient te geschieden in overeenstemming met alle nationale wetten en reglementen.

Hot Swap Fan Warning



Warning! Hazardous moving parts. Keep away from moving fan blades. The fans might still be turning when you remove the fan assembly from the chassis. Keep fingers, screwdrivers, and other objects away from the openings in the fan assembly's housing.

ファン・ホットスワップの警告

警告!回転部品に注意。運転中は回転部(羽根)に触れないでください。シャーシから冷却ファン装置を取り外した際、ファンがまだ回転している可能性があります。ファンの開口部に、指、ドライバー、およびその他のものを近づけないで下さい。

警告!

警告! 危险的可移动性零件。请务必与转动的风扇叶片保持距离。当您从机架移除风扇装置，风扇可能仍在转动。小心不要将手指、螺丝起子和其他物品太靠近风扇

警告

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Warnung

Gefährlich Bewegende Teile. Von den bewegenden Lüfterblätter fern halten. Die Lüfter drehen sich u. U. noch, wenn die Lüfterbaugruppe aus dem Chassis genommen wird. Halten Sie Finger, Schraubendreher und andere Gegenstände von den Öffnungen des Lüftergehäuses entfernt.

¡Advertencia!

Riesgo de piezas móviles. Mantener alejado de las aspas del ventilador. Los ventiladores podran dar vuelta cuando usted quite el montaje del ventilador del chasis. Mantenga los dedos, los destornilladores y todos los objetos lejos de las aberturas del ventilador

Attention

Pieces mobiles dangereuses. Se tenir a l'écart des lames du ventilateur Il est possible que les ventilateurs soient toujours en rotation lorsque vous retirerez le bloc ventilateur du châssis. Prenez garde à ce que doigts, tournevis et autres objets soient éloignés du logement du bloc ventilateur.

אזהרה!

חלקים נעים מסוכנים. התרחק מלהבי המאוורר בפעולה כאשר מסירים את חלקי המאוורר מהמארז, יתכן והמאווררים עדיין עובדים. יש להרחיק למרחק בטוח את האצבעות וכלי עבודה שונים מהפתחים בתוך המאוורר

تحذير! أجزاء متحركة خطيرة. ابتعد عن شفرات المروحة المتحركة. من الممكن أن المراوح لا تزال تدور عند إزالة كتلة المروحة من الهيكل يجب إبقاء الأصابع ومفكات البراغي وغيرها من الأشياء بعيدا عن الفتحات في كتلة المروحة

경고!

움직이는 위험한 부품. 회전하는 송풍 날개에 접근하지 마세요. 새시로부터 팬 조립품을 제거할 때 팬은 여전히 회전하고 있을 수 있습니다. 팬 조립품 외관의 열려있는 부분들로부터 손가락 및 스크류드라이버, 다른 물체들이 가까이 하지 않도록 배치해 주십시오.

Waarschuwing

Gevaarlijk bewegende onderdelen. Houd voldoende afstand tot de bewegende ventilatorbladen. Het is mogelijk dat de ventilator nog draait tijdens het verwijderen van het ventilatorsamenstel uit het chassis. Houd uw vingers, schroevendraaiers en eventuele andere voorwerpen uit de buurt van de openingen in de ventilatorbehuizing.

Power Cable and AC Adapter



Warning! When installing the product, use the provided or designated connection cables, power cables, and AC adaptors. Using any other cables and adaptors could cause a malfunction or a fire. Electrical Appliance and Material Safety Law prohibits the use of UL or CSA-certified cables (that have UL/CSA shown on the cord) for any other electrical devices than products designated by Supermicro only.

電源コードとACアダプター

製品を設置する場合、提供または指定および購入された接続ケーブル、電源コードとACアダプターを、該当する地域の条例や安全基準に適合するコードサイズやプラグと共に使用下さい。他のケーブルやアダプタを使用すると故障や火災の原因になることがあります。

電気用品安全法は、ULまたはCSA認定のケーブル(UL/CSAマークがコードに表記)を Supermicro が指定する製品以外に使用することを禁止しています。

警告

安装此产品时,请使用本身提供的或指定的或采购的连接线,电源线和电源适配器。包含遵照当地法规和安全要求的合规的电源线尺寸和插头。使用其它线材或适配器可能会引起故障或火灾。除了Supermicro所指定的产品,电气用品和材料安全法律规定禁止使用未经UL或CSA认证的线材。(线材上会显示UL/CSA符号)。

警告

安裝此產品時,請使用本身提供的或指定的或採購的連接線,電源線和電源適配器。包含遵照當地法規和安全要求的合規的電源線尺寸和插頭。使用其它線材或適配器可能會引起故障或火災。除了Supermicro所指定的產品,電氣用品和材料安全法律規定禁止使用未經UL或CSA認證的線材。(線材上會顯示UL/CSA符號)。

Warnung

Nutzen Sie beim Installieren des Produkts ausschließlich die von uns zur Verfügung gestellten Verbindungskabeln, Stromkabeln und/oder Adapter, die Ihre örtlichen Sicherheitsstandards einhalten. Der Gebrauch von anderen Kabeln und Adapter können Fehlfunktionen oder Feuer verursachen. Die Richtlinien untersagen das Nutzen von UL oder CAS zertifizierten Kabeln (mit UL/CSA gekennzeichnet), an Geräten oder Produkten die nicht mit Supermicro gekennzeichnet sind.

¡Advertencia!

Cuando instale el producto, utilice la conexión provista o designada o procure cables, Cables de alimentación y adaptadores de CA que cumplan con los códigos locales y los requisitos de seguridad, incluyendo el tamaño adecuado del cable y el enchufe. El uso de otros cables y adaptadores podría causar un mal funcionamiento o un incendio. La Ley de Seguridad de Aparatos Eléctricos y de Materiales prohíbe El uso de cables certificados por UL o CSA (que tienen el certificado UL / CSA en el código) para cualquier otros dispositivos eléctricos que los productos designados únicamente por Supermicro.

Attention

Lors de l'installation du produit, utilisez les cables de connection fournis ou désigné ou achetez des cables, cables de puissance et adaptateurs respectant les normes locales et les conditions de securite y compris les tailles de cables et les prises electriques appropriées. L'utilisation d'autres cables et adaptateurs peut provoquer un dysfonctionnement ou un incendie. Appareils électroménagers et la Loi sur la Sécurité Matériel interdit l'utilisation de câbles certifiés- UL ou CSA (qui ont UL ou CSA indiqué sur le code) pour tous les autres appareils électriques sauf les produits désignés par Supermicro seulement.

AC ימאתמו מילמשח מילבכ

!הרהזא

ךרוצל ומאתוה וא ושכרנ רשא AC מימאתמו מיקפס, מילבכב שמתשהל שי, רצומה תא מיניקתמ רשאכ לכב שומיש. עקתהו לבכה לש הנוכח הדימ ללוכ, תוימוקמה תוחיטבה תושירדל ומאתוה רשאו, הנקתהה למשחה ירישכמב שומישה יקוחל מאתהב. ילמשח רצק וא הלקתל מורגל לולע, רחא גוסמ מאתמ וא לבכ לש דוק מהילע עיפומ רשאכ) UL-ב או CSA-ב -ב מיכמסומה מילבכב שמתשהל רוסיא מייק, תוחיטבה יקוחו דבלב Supermicro י"ע מאתוה רשא רצומב קר אלא, רחא ילמשח רצומ לכ רובע (UL/CSA)

תאלבאלא אארשב מץ וא ענדחמל וא ערפוטמל תאליסוולא מודחטסאב מץ, גתנמל בייקרת דנע כלז יפ אמב עילחמל עמאלסל תאבלטתמו נינאוץב מאזתלאל עמ דדרתמל ראיטל תאלוחמו עיזאברמלל קיירח וא לטע יפ בבסטטי דץ ירזא תאלוחמו תאלבאל יא מודחטסא. מילסל סבאלאו לטוולא מץ ח. CSA וא UL לבק נמ ענדחמל תאלבאלא מודחטסא תאדעמל או עיזאברמלל עזחאלל עמאלסל נונאק רזחי Supermicro לבק נמ ענדחמל או עינעמל תאגתנמל ריז ירזא תאדעמ יא עמ (UL/CSA) עמאלע למחתיטל או

전원 케이블 및 AC 어댑터

경고! 제품을 설치할 때 현지 코드 및 적절한 굵기의 코드와 플러그를 포함한 안전 요구 사항을 준수하여 제공되거나 지정된 연결 혹은 구매 케이블, 전원 케이블 및 AC 어댑터를 사용하십시오.

다른 케이블이나 어댑터를 사용하면 오작동이나 화재가 발생할 수 있습니다. 전기 용품 안전법은 UL 또는 CSA 인증 케이블 (코드에 UL / CSA가 표시된 케이블)을 Supermicro가 지정한 제품 이외의 전기 장치에 사용하는 것을 금지합니다.

Stroomkabel en AC-Adapter

Waarschuwing! Bij het aansluiten van het Product uitsluitend gebruik maken van de geleverde Kabels of een andere geschikte aan te schaffen Aansluitmethode, deze moet altijd voldoen aan de lokale voorschriften en veiligheidsnormen, inclusief de juiste kabeldikte en stekker. Het gebruik van niet geschikte Kabels en/of Adapters kan een storing of brand veroorzaken. Wetgeving voor Elektrische apparatuur en Materiaalveiligheid verbied het gebruik van UL of CSA -gecertificeerde Kabels (met UL/CSA in de code) voor elke andere toepassing dan de door Supermicro hiervoor beoogde Producten.

Appendix B

System Specifications

Processors

Intel W-1200 series, 10th Generation Core i9/i7/i5/i3 series, Pentium, Celeron, and Xeon processors with a thermal design power (TDP) of up to 65W in an LGA1200 socket

Note: Refer to the motherboard specifications pages on our website for updates to supported processors.

Chipset

Intel PCH W480E

BIOS

128Mb AMI BIOS® SPI Flash BIOS

Memory

Two slots support up to 64GB of DDR4 Non-ECC/Non-ECC SO-DDR4 with speeds up to 2933MHz; DIMM size up to 64GB

Storage Drives

Two (one when add-on card area is occupied) fixed 2.5" hard drive bays; one with bracket, one on base mount

PCI Expansion Slots

One PCIe Express 3.0 x16 slot

One M.2 E key PCIe 3.0 x1 supports 2230 Wi-fi module

One M.2 M key PCIe 3.0 x4 supports 2242/2280 storage

Input/Output

Network: Two LAN ports

SATA: Two SATA 3.0 ports

USB: Two USB 3.2 ports (type A)

Video: One DisplayPort, two HDMI 2.0 ports

Audio: One Mic In jack, one Line Out jack

TPM: One TPM 2.0 header and chip

Motherboard

X12SCV-LVDS; 6.7" (W) x 6.7" (L) (170.18mm x 170.18mm)

Chassis

CSE-E300; Mini-ITX, 10 x 1.7 x 8.9" / 254 x 43 x 226mm (W x H x D)

System Cooling

CPU Active Cooler; one 4cm high performance system fan plus one 4cm fan for cooling add-on card area

Power Supply

Model: MCP-250-10133-0N

AC Input Voltages: 110-240V

Rated Input Frequency: 50-60Hz

Rated Output Power: 180W Single

Rated Output Voltages: +12V (15A)

Operating Environment

Operating Temperature: 0°C to 60°C (32°F to 140°F)

Non-operating Temperature: -30°C to 60°C (-22°F to 140°F)

Operating Relative Humidity: 10% to 85% (non-condensing)

Non-operating Relative Humidity: 10% to 95% (non-condensing)

Regulatory Compliance

FCC, ICES, CE, VCCI, RCM, UKCA, NRTL, CB

Applied Directives, Standards

EMC/EMI: 2014/30/EU (EMC Directive)

Electromagnetic Compatibility Regulations 2016

FCC Part 15 Subpart B

ICES-003

VCCI-CISPR 32

AS/NZS CISPR 32

EN/BS 55032

EN/BS 55035

EN/BS 61000-3-2

EN/BS 61000-3-3

EN/BS 61000-4-2

EN/BS 61000-4-3

EN/BS 61000-4-4

EN/BS 61000-4-5

EN/BS 61000-4-6

EN/BS 61000-4-8

EN/BS 61000-4-11

Product Safety: 2014/35/EU (LVD Directive)

UL/CSA 62368-1 (USA and Canada)

Electrical Equipment (Safety) Regulations 2016

IEC/EN 62368-1

Environment: 2011/65/EU (RoHS Directive)

EC 1907/2006 (REACH)

2012/19/EU (WEEE Directive)

Perchlorate Warning

California Best Management Practices Regulations for Perchlorate Materials: This Perchlorate warning applies only to products containing CR (Manganese Dioxide) Lithium coin cells. "Perchlorate Material-special handling may apply. See www.dtsc.ca.gov/hazardouswaste/perchlorate"